CHEMICAL ATTACK – TOXIC INDUSTRIAL CHEMICALS

SCENARIO

Terrorists from the Universal Adversary terrorist group land helicopters at multiple fixed facility petroleum refineries, located near the port. The terrorists plant improvised explosive devices on the multiple storage tanks and, as they take off in the helicopters, they launch additional rocket-propelled grenades (RPGs) at the larger tanks and supply lines. As the terrorists fly over the port, they launch RPGs at two cargo ships containing flammable materials. Major explosions and fires at the refinery and in the ships erupt, and a large chemical cloud develops.

One of the burning ships in the port contains resins and coatings including isocyanates, nitrites, and epoxy. The plume containing chemicals, metals and smoke is drifting toward heavily populated areas. There are multiple casualties and fatalities on site. The public alert/warning system is activated and the sirens warn the residents of the immediate area to immediately shelter-in-place.

Estimates of casualties will be high. Approximately five percent of the residents in the immediate downwind area will have extremely high exposures and will die before or during treatment. Approximately 15% of the population in the downwind area will require hospitalization and long term care.

Your hospital is approximately 20 miles downwind from the incident. Local emergency officials have advised you to immediately shelter-in-place and be prepared to receive large numbers of contaminated and traumatic injuries.
# CHEMICAL ATTACK – TOXIC INDUSTRIAL CHEMICALS

## INCIDENT PLANNING GUIDE

### Does your Emergency Management Plan Address the following issues?

#### Mitigation & Preparedness

1. Does your hospital have a plan and procedures to shelter-in-place, including:
   - The immediate shutdown of HVAC systems?
   - Lockdown or securing access to the facility?
   - Sealing the facility?

2. Does your hospital have a chemical decontamination plan that can be immediately activated and receive victims?

3. Does your chemical decontamination plan include provisions for gross decontamination of the victims until full decontamination can be conducted?

4. Does your hospital have a procedure to obtain incident and chemical specific details from local officials immediately after the incident and regularly throughout the response?

5. Does your hospital have a process to ensure medically qualified and test-fitted personnel are available and assigned to use PPE and provide patient decontamination?

6. Does your hospital provide staff training and exercising on use of chemical detection/monitoring equipment and maintain ready state of equipment?

7. Does your hospital have immediate access to medication/antidotes?

8. Does your hospital have a plan to seal the facility and prevent contamination of staff, current inpatients and facilities?

9. Does your hospital have a plan to monitor the health status of staff who participated in decontamination activities and to provide appropriate medical follow up?

10. Does your hospital have procedures for the management of contaminated and non-contaminated personal belongings?

11. Does your hospital have pre-event standardized messages for communicating the risks associated with this event and recommendations to the public and the media?

12. Does your hospital use expert information sources (e.g., poison control, DOT Emergency Response Guide, CDC web site, city or county emergency operations plan) when planning for chemical incidents and decontamination?

#### Response & Recovery

1. Does your hospital have procedures with assigned responsibilities to rapidly initiate shelter-in-place?

2. Does your emergency management/operations plan address how your hospital receives timely and pertinent incident information from field incident command (e.g., chemical information, decontamination provided/recommendations, etc.?)

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<th>Question</th>
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<td>3.</td>
<td>Does your hospital have a procedure to notify field incident command of hospital decontamination location, and ingress and egress routes for EMS?</td>
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<td>4.</td>
<td>Does your hospital have a procedure to secure the decontamination area?</td>
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<td>5.</td>
<td>Does your hospital have a procedure to provide agent information to decontamination team, all treatment areas, security, and Hospital Command Center?</td>
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<td>6.</td>
<td>Does your hospital have a process to contain or divert water run off collection and disposal in conjunction with local EPA and local water authority, and appropriately notify authorities when decontamination is activated?</td>
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<td>7.</td>
<td>Does your hospital have a procedure to notify local EOC of operational status?</td>
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<td>8.</td>
<td>Does your hospital have a procedure to receive on status of other area hospitals?</td>
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<td>9.</td>
<td>Does your hospital have a procedure to consult with resident experts/Poison Control Center for assessment and treatment guidelines?</td>
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<td>10.</td>
<td>Does your plan include an emergency patient registration procedure?</td>
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<td>11.</td>
<td>Does your hospital have a procedure to regularly inventory bed availability/census?</td>
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<td>12.</td>
<td>Does your hospital have a procedure to regularly inventory antidote supplies?</td>
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<td>13.</td>
<td>Does your hospital have a procedure to inventory blood products?</td>
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<td>14.</td>
<td>Does your hospital have a process to identify and address issues associated with ongoing shelter in place, if applicable?</td>
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<td>15.</td>
<td>Does your hospital have a procedure to provide scheduled family briefings and provide for a family assistance center?</td>
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<td>16.</td>
<td>Does your hospital have a process to establish Media Conference area, a procedure to provide scheduled media briefings in conjunction with local EOC/JIC, and a plan to work with local EOC to address risk communication issues for the public?</td>
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<td>17.</td>
<td>Does your hospital have a process to address fatality issues in conjunction with law enforcement and medical examiner/coroner?</td>
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<td>18.</td>
<td>Does your hospital have a process to address bio-waste disposal?</td>
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<td>19.</td>
<td>Does your hospital have a procedure to clean up decontamination area and other “contaminated” areas and reopen them for normal operations?</td>
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INCIDENT RESPONSE GUIDE

Mission: To effectively and efficiently triage, decontaminate, treat and track a surge of potentially contaminated victims; and manage the uninjured/asymptomatic, family members, and the media.

Directions
- Read this entire response guide and review incident management team chart.
- Use this response guide as a checklist to ensure all tasks are addressed and completed.

Objectives
- Decontamination
- Patient triage and medical management
- Patient tracking
- Safety and security of the facility (shelter in place, property protection)

Immediate (Operational Period 0-2 Hours)

COMMAND

(Incident Commander):
- Receive notification about the incident from local officials
- Notify the emergency department of possible incoming casualties that have been exposed to numerous chemicals (inhalational and dermal problems); may have blast injuries (pressure and fragment wounds); fire burns; and other possible trauma
- Activate the Emergency Operations Plan and the HCC
- Appoint Section Chiefs and Branch Directors and Medical/Technical Specialist -- Chemical, as appropriate
- Activate and implement the decontamination plan
- Establish operational periods
- Establish operational objectives
  - Protecting life safety of existing personnel & patients
  - Provide decontamination

(PIO):
- Monitor media outlets for updates on the incident and possible impacts on the hospital.
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INCIDENT RESPONSE GUIDE

COMMAND

(Liaison):

- Establish communication with the field providers to ascertain incident information
- Communicate with local EOC/regional healthcare facility coordination centers
- Notify appropriate external official of incident (e.g., water authority, emergency management, fire department, etc.)
- Communicate with other healthcare facilities to determine:
  - Situation status
  - Surge capacity
  - Patient transfer/bed availability
  - Capability to loan needed equipment, supplies, medications, personnel, etc.

(Safety):

- Implement decontamination operations and safety measures including staff, patient and facility protection
- Conduct ongoing analysis of existing response practices for health and safety issues related to staff, patients, and facility, and implement corrective actions to address

(Medical/Technical Specialist - Chemical):

- Investigate agent identification and disseminate clinical management information

OPERATIONS

- Activate Medical Care, Infrastructure, HazMat, and Security Branch Directors
- Set up decontamination area and implement decontamination plan and procedures for adults, pediatrics, and patients with special needs
- Direct implementation of procedures for technical and emergency decontamination and ensure proper use of PPE
- Implement staff monitoring in and rotation through the decontamination area
- Relocate medications/antidotes to clinical care and decontamination areas and prepare specific patient antidote dose amounts (e.g., pediatric, geriatric)
- Implement shelter-in-place as determined by the Incident Commander and at the direction of local officials
External Scenario 6

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INCIDENT RESPONSE GUIDE

OPERATIONS

- Consult with Medical/Technical Specialist - Chemical and internal and external consultants, including Poison Control Center, Agency for Toxic Substances and Disease Registry (ATSDR) of the CDC to ascertain treatment protocols
- Provide facility security, traffic and crowd control
- Activate surge capacity plan and patient registration emergency procedures
- Prepare for fatalities, including contaminated remains, in conjunction with local law enforcement, coroner/medical examiner and EOC
- Provide mental health support for staff, visitors, families and volunteers, in collaboration with Logistics Section
- Lockdown the facility to prevent contaminated individuals from entering or leaving, and establish a clear perimeter with directions to the Decontamination Area.

PLANNING

- Establish operational periods and develop the Incident Action Plan, in collaboration with the Incident Commander
- Implement patient, materiel, personnel and bed tracking

Intermediate (Operational Period 2-12 Hours)

COMMAND

- Ensure communications and decision making are coordinated with external agencies and healthcare facilities
- Direct implementation of surge capacity plan

(PIO):

- Manage media relations/public information /risk communication and integrate public relations activities with Joint Information Center.

(Safety Officer):

- Continue to monitor decontamination areas, staff and patient safety and use of personal protective equipment

OPERATIONS

- Activate Staging Manager
- Ensure the victim decontamination is in compliance with established decontamination practices.
- Implement procedures for patient valuables management, evidence collection and security
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INCIDENT RESPONSE GUIDE

OPERATIONS

☐ Evaluate and update staff scheduling to accommodate decontamination team supplementation
☐ Implement family notification procedures in conjunction with family assistance center operations
☐ Ensure proper waste water and expendable materials disposal

PLANNING

☐ Update and revise the Incident Action Plan and initiate demobilization assessment and processes.
☐ Continue patient, materiel, personnel and bed tracking

LOGISTICS

☐ Inventory medications and supplies (e.g., antidotes, ventilators, blood products, burn supplies, etc.), and bed availability
☐ Determine medication, equipment, supply, and personnel needs and implement procedure to request and receive and allocate external resources into the hospital response
☐ Provide mental health support for patients/family/staff/command personnel
☐ Manage Labor Pool and solicited and unsolicited volunteers

FINANCE/ADMINISTRATION

☐ Track response costs and claims and report to the Incident Commander

Extended (Operational Period Beyond 12 Hours)

COMMAND

(Incident Commander):
☐ Continue regular briefing of Command staff/Section Chiefs. Address issues identified

(Public Information Officer):
☐ Continue patient information center, as necessary
☐ Coordinate efforts with local/state public health resources/JIC

(Liaison Officer):
☐ Continue to ensure integrated response with local EOC
☐ Continue to communicate personnel/equipment/supply needs to local EOC
☐ Continue to update local public health of any health problems/trends identified
External Scenario 6

CHEMICAL ATTACK – TOXIC INDUSTRIAL CHEMICALS
INCIDENT RESPONSE GUIDE

COMMAND

(Safety Officer and Medical/Technical Specialist-Chemical):

☐  ☐ Continue to monitor decontamination operations and begin facility decontamination as appropriate
☐  ☐ Monitor patient and staff safety and appropriate use of PPE

PLANNING

☐  ☐ Review and update the Incident Action Plan and plan for demobilization and system recovery
☐  ☐ Ensure documentation is being completed by all Sections
☐  ☐ Continue patient, personnel, materiel and bed tracking

OPERATIONS

☐  ☐ Facilitate law enforcement requests for patient/staff interviewing
☐  ☐ Manage ongoing patient care issues
☐  ☐ Maintain infrastructure support and services
☐  ☐ Continue security and facility decontamination and plan for return to normal services

LOGISTICS

☐  ☐ Implement medical surveillance of response personnel
☐  ☐ Provide for staff food and water
☐  ☐ Ensure adequate supplies, equipment, personnel and facilities to support extended response operations

FINANCE/ADMINISTRATION

☐  ☐ Compile response costs and submit to the Incident Commander
☐  ☐ Track any claims/injuries and complete appropriate documentation, compile report
Demobilization/System Recovery

**COMMAND**

(Incident Commander):
- Oversee and direct demobilization and system recovery operations

(Public Information Officer):
- Provide final briefings as needed to patients/visitors/staff/media, in cooperation with JIC

(Liaison Officer):
- Prepare a summary of the status of the hospital and disseminate to Command staff/Section Chiefs and to public health/EMS as appropriate

(Safety Officer):
- Oversee facility decontamination and declare facility safe to conduct normal operations

**OPERATIONS**

- Manage decontamination of the facility and restore patient care and facility to normal operations

**PLANNING**

- Finalize the Incident Action Plan and demobilization plan
- Compile a final report of the incident and hospital response and recovery operations
- Ensure appropriate archiving of incident documentation
- Write after-action report and corrective action plan to include the following:
  - Summary of actions taken
  - Summary of the incident
  - Actions that went well
  - Area for improvement
  - Recommendations for future response actions
  - Recommendations for correction actions
LOGISTICS

- Provide for behavioral health (acute and long term) services for staff and patients, in collaboration with Operations Section's Mental Health Unit Leader
- Provide for equipment and supply repair or replacement
- Provide ongoing support to injured staff or family of deceased staff

FINANCE/ ADMINISTRATION

- Submit documentation to external authorities for reimbursement or other assistance

Documents and Tools

- Hospital Emergency Operations Plan
- Hospital Decontamination Protocol
- Hospital Mass Casualty Incident Protocol
- Patient Tracking Form
- Hazmat and terrorism/WMD annexes of local Emergency Operations Plan
EXTERNAL SCENARIO 6

CHEMICAL ATTACK – TOXIC INDUSTRIAL CHEMICALS

INCIDENT MANAGEMENT TEAM CHART - INTERMEDIATE

Incident Commander

Public Information Officer

Safety Officer

Liaison Officer

Medical/Technical Specialist

Operations Section Chief

Planning Section Chief

Logistics Section Chief

Finance/Administration Section Chief

Staging Manager

Resources Unit Leader

Situation Unit Leader

Support Branch Director

Time Unit Leader

Medical Care Branch Director

Situation Unit Leader

Support Branch Director

Procurement Unit Leader

Infrastructure Branch Director

Documentation Unit Leader

Compensation/Claims Unit Leader

HazMat Branch Director

Demobilization Unit Leader

Cost Unit Leader

Security Branch Director

Business Continuity Branch Director

Legend

Activated Position