STATE OF CALIFORNIA – HEALTH AND HUMAN SERVICES AGENCY

EDMUND G. BROWN JR., *Governor*

EMERGENCY MEDICAL SERVICES AUTHORITY
10901 GOLD CENTER DRIVE, SUITE 400
RANCHO CORDOVA, CA 95670
(916) 322-4336 FAX (916) 324-2875

February 2, 2016

Mr. Michael Petrie, EMS Bureau Chief & EMS Director
Monterey County EMS Agency
1270 Natividad Road
Salinas, CA 93906

Dear Mr. Petrie:

This letter is in response to your 2013 Monterey County EMS Plan Update submission to the EMS Authority on November 5, 2014.

I. Introduction and Summary:

The EMS Authority has concluded its review of Monterey County's 2013 EMS Plan Update and is providing a 6-month temporary approval of the plan.

II. History and Background:

Historically, we have received EMS Plan documentation from Monterey County for its 1999, 2001, 2005, 2008, 2010, 2012 plan submissions, and most current, its 2013 plan submission.

Monterey County received its last Five-Year Plan approval for its 2009 plan submission, and its last annual plan update approval for its 2012 plan submission. The California Health and Safety (H&S) Code § 1797.254 states:

> *"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with H&S Code § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to Monterey County's 2013 EMS Plan Update. Areas that indicate the plan submitted is concordant and consistent with applicable guidelines or regulations and H&S Code § 1797.254 and the EMS system components identified in H&S Code § 1797.103 are indicated below:

Executive Summary

The Executive Summary essentially remained unchanged from the 2012 plan submission. The Executive Summary should be updated each year to: *"Provide a brief overview of the plan. It should identify the major needs which have been found and a summary of the proposed program solutions. Include any changes which have occurred in your system, such as a change in providers, the designation of new centers, a change in key personnel, etc."*

	Approved	Not Approved	
A.	☒	☐	System Organization and Management
B.	☒	☐	Staffing/Training

1. Table 3 (Staffing/Training)
   - Questions 1a and 1b state 'Unknown' number of EMT-1 and public safety personnel certified in early defibrillation. Please make every effort to obtain this information and enter on future submissions.
2. Table 10 (Approved Training Programs)
   - The Table is not presented in the correct format. A current table can be located on the EMS Authority's EMS Planning webpage at http://www.emsa.ca.gov/EMS_Planning.

C.	☒	☐	Communications
D.	☒	☐	Response/Transportation

1. Table 5 (Response/Transportation)

- Response time data essentially remained unchanged from plans dating back to 2001. Please ensure all data is updated annually to reflect current information.

2. Ambulance Zones

- Based on the documentation you provided, please see the attachment on the EMS Authority's determination of the exclusivity of Monterey County's ambulance zones.

E. ☒ ☐ Facilities/Critical Care

1. Table 6 (Facilities/Critical Care)

- The following items indicate the value as 'Unknown':

  - Number of patients meeting trauma triage criteria
  - Number of major trauma victims transported directly to a trauma center by ambulance
  - Number of major trauma patients transferred to a trauma center
  - Number of patients meeting triage criteria who weren't treated at a trauma center

  These items are a required part of a Trauma Care System Plan, as outlined in Standard 5.08, and should be obtainable. Please complete tables in future submissions or change Standard 5.08 to indicate 'Does not meet standard'.

2. Table 9 (Facilities)

- The Table is not presented in the correct format. A current table can be located on the EMS Authority's EMS Planning webpage at http://www.emsa.ca.gov/EMS_Planning.

F. ☒ ☐ Data Collection/System Evaluation

1. Quality Improvement (QI) Program

- The EMS Authority did not receive the annual QI Program.

- Pursuant to Title 22, California Code of Regulations § 100404, a Local EMS Agency shall develop and implement a written QI Program, and annually provide the written Program to the Authority. In accordance with the EMS Authority's *EMS System Quality Improvement Program Model Guidelines (EMSA #166)*, please submit a written QI Program that includes use of the EMS Core Measures as listed in *EMSA #166*.

2. CEMSIS EMS Data

- Using information submitted by the Local EMS Agency, the EMS Authority shall assess each EMS area or the system's service area to determine the effectiveness of emergency medical services (H&SC § 1797.102) as it relates to data collection and evaluation (H&SC § 1797.103). To enable the EMS Authority to make this determination, information shall be made available by data submission using the current versions of NEMSIS and CEMSIS standards (H&SC § 1797.227).

G. ☒ ☐ Public Information and Education

H. ☒ ☐ Disaster Medical Response

1. Standards

- Table 1 indicates Standards 8.10 (Mutual Aid Agreements), 8.11 (CCP Designation), and 8.12 (Establishment of CCPs) are not met. Although a description of the status of these standards was included in the Executive Summary, in future submissions please include this information separately on the Progress/Objectives document. The chart can be located on the EMS Authority's EMS Planning webpage at http://www.emsa.ca.gov/EMS_Planning.

IV. Conclusion:

Based on the information identified, Monterey County may implement areas of the 2012 EMS Plan Update that have been approved. Pursuant to H&S Code § 1797.105(b):

> *"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan…unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."*

V. Next Steps:

The EMS Authority is providing a temporary approval of the 2013 EMS Plan Update, contingent upon receipt of Monterey County's QI Program. Please submit the QI Program to the EMS Authority within six (6) months from the date of this correspondence. If the QI Program is not received within the established time period, the Data Collection/System Evaluation component will no longer be approved.

Upon final approval of the 2013 EMS Plan Update, Monterey County's annual EMS Plan Update will be due on February 2, 2017.

If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688, or by email at lisa.galindo@emsa.ca.gov.

Sincerely,

Daniel R. Smiley for

Howard Backer, MD, MPH, FACEP
Director

Attachment

ZONE	EXCLUSIVITY			TYPE			LEVEL								
	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All CCT Ambulance Services	BLS Non-Emergency and IFT	Standby Service with Transport Authorization	All Air Ambulance	Emergency Air Ambulance
Monterey County															
Zone #1 Monterey County		X	Competitive Process	X			X								
Zone #2 Carmel-by-the-Sea	X														
Zone #3 Carmel Valley FPD	X														

MONTEREY COUNTY

DEPARTMENT OF HEALTH

ANIMAL SERVICES
BEHAVIORAL HEALTH
CLINIC SERVICES
EMERGENCY MEDICAL SERVICES
ENVIRONMENTAL HEALTH
PUBLIC HEALTH
PUBLIC ADMINISTRATOR/PUBLIC GUARDIAN

November 5, 2014

Ms. Lisa Galindo
California EMS Authority
10901 Gold Center Drive, Suite 400
Rancho Cordova, CA 95670

Dear Lisa,

The latest revision (2013) of the local EMS Plan for the Monterey County EMS system is forwarded to the EMS Authority. The Board of Supervisors has approved the document; a copy of the Board Order is included with the plan. Laura Little has informally reviewed Table 12 (AZS) and maps to facilitate your efforts.

Please contact me if you have any questions or require additional information.

Sincerely,

Kirk Schmitt, Director

Enclosure: Monterey County EMS Plan (Revised June 2013)

1270 Natividad Road, Salinas, CA 93906 (831) 755-5013

Monterey County
Emergency Medical Services Agency

EMERGENCY MEDICAL SERVICES PLAN
(Revised October 2014)

File ID 14-1161 No. 11

Monterey County

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

Board Order

Upon motion of Supervisor Salinas, seconded by Supervisor Potter and carried by those members present, the Board of Supervisors hereby:

Approved and authorized the Emergency Medical Services Agency Director to submit the revised annual Monterey County EMS Plan for 2013 to the California State Emergency Medical Services Authority.

PASSED AND ADOPTED on this 4th day of November 2014, by the following vote, to wit:

AYES: Supervisors Armenta, Calcagno, Salinas, Parker and Potter
NOES: None
ABSENT: None

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 77 for the meeting on November 4, 2014.

Dated: November 4, 2014
File Number: 14-1161

Gail T. Borkowski, Clerk of the Board of Supervisors
County of Monterey, State of California

By Denise Hancock
Deputy

Board of Supervisors Resolution

Monterey County

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

Board Order

Upon motion of Supervisor Salinas, seconded by Supervisor Potter and carried by those members present, the Board of Supervisors hereby:

Approved and authorized the Emergency Medical Services Agency Director to submit the revised annual Monterey County EMS Plans for 2012 to the California State Emergency Medical Services Authority.

PASSED AND ADOPTED on this 25th day of June 2013, by the following vote, to wit:

AYES: Supervisors Armenta, Calcagno, Salinas and Potter
NOES: None
ABSENT: Supervisor Parker

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 76 for the meeting on June 25, 2013.

Dated: July 9, 2013
File Number: 13-0591

Gail T. Borkowski, Clerk of the Board of Supervisors
County of Monterey, State of California

By _____
Deputy

File ID 12-574 No. 19

Monterey County

168 West Alisal Street,
1st Floor
Salinas, CA 93901
831.755.5066

Board Order

Upon motion of Supervisor Salinas, seconded by Supervisor Parker and carried by those members present, the Board of Supervisors hereby:

Approved and authorized the Emergency Medical Services Agency Director to submit the revised Monterey County Emergency Medical Services Plan to the California Emergency Medical Services Authority. (Revised via Supplemental)

PASSED AND ADOPTED on this 10th day of July 2012, by the following vote, to-wit:

AYES: Supervisors Armenta, Calcagno, Salinas, and Parker
NOES: None
ABSENT: Supervisor Potter

I, Gail T. Borkowski, Clerk of the Board of Supervisors of the County of Monterey, State of California, hereby certify that the foregoing is a true copy of an original order of said Board of Supervisors duly made and entered in the minutes thereof of Minute Book 76 for the meeting on July 10, 2012.

Dated: August 1, 2012
File Number: 12-574

Gail T. Borkowski, Clerk of the Board of Supervisors
County of Monterey, State of California

By Denise Hancock
Deputy

Update Log

Log Number	Changes
2007-12-001	Updated Title page; added log to document changes (page ii); updated Table of Content from August 2006 EMS Plan (page 1); removed Section 3 – System Resources and Operations from August 2006 EMS Plan (pages 143 – 164) and replaced with new Section 3 – System Resources and Operations (pages 143 – 165); Removed Section 4 – Ambulance Zone Summary from August 2006 EMS Plan (page 165) and replaced with new Section 4 – Ambulance Zone Summary (page 166); Removed Section 5 – Resource Directories from August 2006 EMS Plan (pages 166 – 174) and replaced with new Section 5 – Resource Directories (pages 167 – 168); updated Standard 1.04 – Medical Director (page 23); and updated Standard 1.08 – ALS Planning (page 27).
2009-04-001	Replacement of Manual (EMS Plan 2008)
2011-05-001	Replacement of Manual (EMS Plan 2009)
2011-05-002	Removed Updated Log to document changes (page ii) from EMS Plan (2009) and Replaced with new Update Log (2010); Removed Tables 2, 3, 5, and 8 from EMS Plan (2009) and Replaced with new Tables 2, 3, 5, and 8 (2010). Table changes and Section 4 – Ambulance Zone Summary (no changes) submitted to the EMSA.
2012-05-001	Revised Manual (EMS Plan 2011); added Trauma Care System Update (Table 13)
2013-06-001	Revised Manual (EMS Plan 2012) and Tables 2 through 13.
2014-10-001	Revised Manual (EMS Plan 2013) and Tables 2 through 13.

TABLE OF CONTENTS

Board of Supervisors Resolution i

Update Log iv

TABLE OF CONTENTS v

EMS Plan (2012) Executive Summary 1

Section A – System Organization and Management 1

Section B – Staffing and Training 2

Section C – Communications 2

Section D – Response and Transportation 2

Section E – Facilities and Critical Care 3

Section F – Data Collection and System Evaluation 3

Section G – Public Information and Education 3

Section H – Disaster Medical Response 3

STANDARDS SUMMARY (MATRIX) 4

A. SYSTEM ORGANIZATION AND MANAGEMENT 4

B. STAFFING/TRAINING 5

C. COMMUNICATIONS 6

D. RESPONSE/TRANSPORTATION 7

E. FACILITIES/CRITICAL CARE 8

F. DATA COLLECTION/SYSTEM EVALUATION 9

G. PUBLIC INFORMATION AND EDUCATION 9

H. DISASTER MEDICAL RESPONSE 10

TABLE 2: SYSTEM RESOURCES & OPERATIONS – Organization/Management 11

TABLE 3: SYSTEM RESOURCES & OPERATIONS - Personnel/Training 16

TABLE 4: SYSTEM RESOURCES & OPERATIONS - Communications 18

TABLE 5: SYSTEM RESOURCES & OPERATIONS - Response/Transportation 19

TABLE 6: RESOURCES DIRECTORY - Facilities/Critical Care 20

TABLE 7: RESOURCES DIRECTORY - Disaster Medical 21

TABLE 8: RESOURCES DIRECTORY - Response/Transportation Providers 23

TABLE 9: RESOURCES DIRECTORY – Facilities 53

TABLE 10: RESOURCES DIRECTORY – Approved Training Programs 54

TABLE 11: RESOURCES DIRECTORY – EMS Dispatch Agency 554

TABLE 12: AMBULANCE ZONE SUMMARY 56

TABLE 13: TRAUMA CARE SYSTEM PLAN 62

EMS Plan (2013) Executive Summary

This document is the 2013 revision of the Monterey County EMS Plan. Of the 122 requirements identified by the California EMS Authority, there are only three (3) areas where the Monterey County EMS Plan does not currently meet the state-specified, minimum standards. (See Table 1 – Standards Summary Matrix for additional information.)

1. **Trauma System Evaluation (6.10)**: Currently, no hospital has been designated as a trauma care center in Monterey County; nor is there a 'trauma registry.' Natividad Medical Center (Salinas) is in the process of being designated a Level-II Trauma Center; projected date for designating the local trauma care center is January 2015.

2. **Agreements for Medical Mutual Aid (8.10):** There is an effective and efficient over-arching Medical Mutual Aid program/process administered through the California EMS Authority and Emergency Management. Collaborative activities of the state, region, and Bay Area no longer require independent local mutual aid agreements with neighboring counties.

3. **Designation and Establishment of Casualty Collection Points (8.11 & 8.12):** Since Casualty Collection Points (CCPs) are not clearly defined and differentiated from Field Treatment Sites (FTSs) in State guidance, there is no local designation requirement. However, the Monterey County Health Department does plan for the use of Alternate Care Sites (ACSs) through the federal Public Health Emergency Preparedness grant; administered through the California Department of Public Health.

Section A – System Organization and Management: This section covers a wide-range of administrative and operational activities. Each of the 100 plus entities which make-up the Monterey County EMS system provides a vital and specific service. They are the health care team that moves an emergency patient from the crisis to resolution. California law mandates counties (Board of Supervisors) designate a local EMS Agency to plan the EMS system and coordinate the diverse activities of participants. The EMS Agency provides technical and clinical expertise in data analysis, disaster planning, system and resource management, quality assurance and performance monitoring, development and maintenance of EMS medical protocols and policies, trauma care, and the administration of the Primary EMS Provider contract (exclusive operating area). In addition, the Emergency Medical Care Committee advises the Board of Supervisors, the EMS Medical Director, and the EMS Director on EMS system issues, funding and budget; ensures that all EMS constituents are actively engaged in decisions regarding the management of local EMS system resources; and provides inputs on the development and implementation of County EMS procedures, policies, and protocols.

Section B – Staffing and Training: In 2011, Monterey County Service Agreement 74 (CSA 74) funds were re-allocated to local cities and special districts for providing EMS system training and equipment. All participants agreed to train/certify their employees/volunteers to at least the Public Safety Responder level in accordance with the Department of Transportation national standard first responder curriculum and California Code of Regulations Division 9 directives (Chapters 1.5, 2, and 4); afford and/or assist with all necessary training to satisfy the minimum training requirements for small, remote, and volunteer first responding agencies that might not have their own training resources; and provide technician skills verification for re-certification at no charge to non-affiliated personnel through their respective training programs and instructors. In exchange for receiving available CSA74 funds, the EMS Agency would no longer provide direct EMS training or equipment to local first responders, and close their American Heart Association CPR Training Center. The EMS Agency continues to approve local EMT training programs and Continuous Education EMS providers; monitor first responder and hospital EMS training; orchestrate disaster medical response preparedness activities; certify Emergency Medical Technicians; accredit licensed paramedics; and develop/maintain applicable practices, policies, and protocols.

Section C – Communications: The Monterey County EMS Communications System Manual is an Appendix to EMS Plan and reflects current voice, data, auxiliary, and radio communications. The EMS Communication System Manual is being revised in compliance of the federal-mandates regarding narrow banding VHF and UHF and opportunities to improve EMS dispatch, command, tactical, and inter-agency/discipline connectivity. EMS first responders and providers are in the process of replacing non-NGEN equipment to utilize a developing trunked 700 mhz system. It is anticipated EMS system communication and infrastructure, and the Communications Manual will be 'updated' and fully operational in 2015.

Section D – Response and Transportation: The Monterey County Board of Supervisors has defined, through ordinance, boundaries as exclusive EMS operating areas and ambulance licensing. In 2011, a Contract Compliance Working Group (CCWG) was established to review/monitor the contracted-performance of the Primary EMS Provider (AMR); to identify new empirical criteria to better evaluate the contract provider; and provide clinical and technical advice to the EMS Agency and ambulance provider. CCWG activities included the review/endorsement of AMR's contract extension requests; correcting response boundary GIS/CAD reference-maps; and reviewing rates for contracted services. The CCWG is also reviewing a comprehensive contract summary-matrix for status and compliance. The Primary EMS Provider (AMR) is compliant; there are no significant contract or statue discrepancies or deficiencies noted. Medical and rescue aircraft policies and procedures are being revised, and will be impacted by the pending designating of a local trauma care center. Finally, all local Paramedic Service Provider (ALS) Agreements have been revised and implemented.

Section E – Facilities and Critical Care: The EMS Agency has written agreements with all four acute-care hospitals in Monterey County. Community Hospital of the Monterey Peninsula, Natividad Medical Center, and Salinas Valley Memorial Health Care System are designated EMT-Paramedic base hospitals. Mee Memorial Hospital is a designated receiving hospital. Transfer agreements and policies are in place to transfer patients from STEMI referral hospitals to STEMI receiving centers (CHOMP and SVMHS); in 2012, CHOMP and SVMHS were designated as Stroke Centers. There are no pediatric emergency medical/critical care system plans being proposed or established. The federal Hospital Preparedness Program grant administered through the California Department of Public Health has been instrumental in improving hospital evacuation, medical disaster, and multi casualty event preparedness activities and coordination.

Section F – Data Collection and System Evaluation: Current EMS Policy establishes a system-wide quality-improvement (QI) program to evaluate the services provided within the Monterey County EMS system. The EMS Agency has executed written agreements with base hospitals, first-responder agencies, and EMT-Paramedic service providers to participate in this program. All non-emergency transport providers are also mandated to participate under the terms of their County authorization. The EMS Manual (consolidation of all local EMS policies, protocols, and procedures) also includes "Quality Improvement Program Guidelines" for the various system participants. As part of the QI program, each participating agency has designated an EMS liaison to coordinate with other agencies as necessary. The primary objective of the QI Program is the implementation of a viable electronic patient care report (ePCR) for data analysis and management; evaluation and audit; policy and protocols review/revision; and development of effective and realistic performance indicators.

Section G – Public Information and Education: The primary EMS provider (AMR) has designated a Community Relations Manager/Field Supervisor that works with EMS stakeholders, local health-care professionals, and emergency management to design, develop and implement a comprehensive (county-wide) community service and education program and plan for the County. The primary EMS provider annually updates their program and plan and provides to Emergency Medical Care Committee for review and endorsement.

Section H – Disaster Medical Response: Monterey County EMS system, medical, public health, and emergency management representatives continue to identify, assess, mitigate, plan, and prepare for potential natural, technical, and human threats to the public and infrastructure. The federal Hospital Preparedness Program and Public Health Emergency Preparedness grants administered through the California Department of Public Health have funded/supported improvements in protecting public safety; responding and managing disaster response; organizing and distributing private, local, state, federal resources; and enhancing operation area coordination, communication and information processing.

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

STANDARDS SUMMARY (MATRIX)

A. SYSTEM ORGANIZATION AND MANAGEMENT

Agency Administration	Does not meet Standard	Meets Minimum Standard
1.01 Local EMS Agency Structure		X
1.02 Local EMS Agency Mission		X
1.03 Public Input		X
1.04 Medical Director		X
Planning Activities	**Does not meet Standard**	**Meets Minimum Standard**
1.05 System Plan		X
1.06 Annual Plan Update		X
1.07 Trauma Planning		X
1.08 Advanced Life Support Planning		X
1.09 Inventory of Resources		X
1.10 Special Populations		X
1.11 System Participants		X
Regulatory Activities	**Does not meet Standard**	**Meets Minimum Standard**
1.12 Review & Monitoring		X
1.13 Coordination		X
1.14 Policy & Procedures Manual		X
1.15 Compliance w/Policies		X
System Finances	**Does not meet Standard**	**Meets Minimum Standard**
1.16 Funding Mechanism		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Medical Direction	Does not meet Standard	Meets Minimum Standard
1.17 Medical Direction		X
1.18 Quality Assurance/Quality Improvement		X
1.19 Policies, Procedures, Protocols		X
1.20 Do-Not-Resuscitate Policy		X
1.21 Determination of Death		X
1.22 Reporting of Abuse		X
1.23 Interfacility Transfer		X
Enhanced Level: Advanced Life Support	**Does not meet Standard**	**Meets Minimum Standard**
1.24 Advanced Life Support Systems		X
1.25 On-Line Medical Direction		X
Enhanced Level: Trauma Care System	**Does not meet Standard**	**Meets Minimum Standard**
1.26 Trauma System Plan		X
Enhanced Level: Pediatric Emergency Medical and Critical Care System	**Does not meet Standard**	**Meets Minimum Standard**
1.27 Pediatric System Plan		N/A
Enhanced Level: Exclusive Operating Areas	**Does not meet Standard**	**Meets Minimum Standard**
1.28 Exclusive Operating Area Plan		X

B. STAFFING/TRAINING

Local EMS Agency	Does not meet Standard	Meets Minimum Standard
2.01 Assessment of Needs		X
2.02 Approval of Training		X
2.03 Personnel		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Dispatchers	Does not meet Standard	Meets Minimum Standard
2.04 Dispatch Training		X
First Responders (non-transporting)	**Does not meet Standard**	**Meets Minimum Standard**
2.05 First Responder Training		X
2.06 Response		X
2.07 Medical Control		X
Transporting Personnel	**Does not meet Standard**	**Meets Minimum Standard**
2.08 EMT-I Training		X
Hospital	**Does not meet Standard**	**Meets Minimum Standard**
2.09 CPR Training		X
2.10 Advanced Life Support		X
Enhanced Level: Advanced Life Support	**Does not meet Standard**	**Meets Minimum Standard**
2.11 Accreditation Process		X
2.12 Early Defibrillation		X
2.13 Base Hospital Personnel		X

C. COMMUNICATIONS

Communications Equipment	Does not meet Standard	Meets Minimum Standard
3.01 Communication Plan		X
3.02 Radios		X
3.03 Interfacility Transfer		X
3.04 Dispatch Center		X
3.05 Hospitals		X
3.06 Multi-Casualty Incidents		X
Public Access	**Does not meet Standard**	**Meets Minimum Standard**
3.07 9-1-1 Planning/Coordination		X
3.08 9-1-1 Public Education		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Resource Management	Does not meet Standard	Meets Minimum Standard
3.09 Dispatch Triage		X
3.10 Integrated Dispatch		X

D. RESPONSE/TRANSPORTATION

Universal Level	Does not meet Standard	Meets Minimum Standard
4.01 Service Area Boundaries		X
4.02 Monitoring		X
4.03 Classifying Medical Requests		X
4.04 Scheduled Responses		X
4.05 Response Time Standards		X
4.06 Staffing		X
4.07 First Responder Agencies		X
4.08 Medical & Rescue Aircraft		X
4.09 Air Dispatch Center		X
4.10 Aircraft Availability		X
4.11 Specialty Vehicles		X
4.12 Disaster Response		X
4.13 Inter-county Response		X
4.14 Incident Command System		X
4.15 Multi-Casualty Incident Plans		X
Enhanced Level: Advanced Life Support	**Does not meet Standard**	**Meets Minimum Standard**
4.16 Advanced Life Support Staffing		X
4.17 Advanced Life Support Equipment		X
Enhanced Level: Ambulance Regulation	**Does not meet Standard**	**Meets Minimum Standard**
4.18 Compliance		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

Enhanced Level: Exclusive Operating Permits	Does not meet Standard	Meets Minimum Standard
4.19 Transportation Plan		X
4.20 Grandfathering		X
4.21 Compliance		X
4.22 Evaluation		X

E. FACILITIES/CRITICAL CARE

Universal Level	Does not meet Standard	Meets Minimum Standard
5.01 Assessment of Capabilities		X
5.02 Triage & Transfer Protocols		X
5.03 Transfer Guidelines		N/A
5.04 Specialty Care Facilities		X
5.05 Mass Casualty Management		X
5.06 Hospital Evacuation		X
Enhanced Level: Advanced Life Support	**Does not meet Standard**	**Meets Minimum Standard**
5.07 Base Hospital Designation		X
Enhanced Level: Trauma Care System	**Does not meet Standard**	**Meets Minimum Standard**
5.08 Trauma System Design		X
5.09 Public Input		X
Enhanced Level: Pediatric Emergency Medical and Critical Care System	**Does not meet Standard**	**Meets Minimum Standard**
5.10 Pediatric System Design		N/A
5.11 Emergency Departments		N/A
5.12 Public Input		N/A
Enhanced Level: Other Specialty Care Systems	**Does not meet Standard**	**Meets Minimum Standard**
5.13 Specialty System Design		X
5.14 Public Input		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

F. DATA COLLECTION/SYSTEM EVALUATION

Universal Level	Does not meet Standard	Meets Minimum Standard
6.01 Quality Assurance/ Quality Improvement Program		X
6.02 Pre-hospital Records		X
6.03 Pre-hospital Care Audits		X
6.04 Medical Dispatch		X
6.05 Data Management System		X
6.06 System Design Evaluation		X
6.07 Provider Participation		X
6.08 Reporting		X
Enhanced Level: Advanced Life Support	**Does not meet Standard**	**Meets Minimum Standard**
6.09 Advanced Life Support Audit		X
Enhanced Level: Trauma Care System	**Does not meet Standard**	**Meets Minimum Standard**
6.10 Trauma System Evaluation		X
6.11 Trauma Center Data		N/A

G. PUBLIC INFORMATION AND EDUCATION

Universal Level	Does not meet Standard	Meets Minimum Standard
7.01 Public Information Materials		X
7.02 Injury Control		X
7.03 Disaster Preparedness		X
7.04 First Aid & CPR Training		X

TABLE 1- SYSTEM ORGANIZATION AND MANAGEMENT

H. DISASTER MEDICAL RESPONSE

Universal Level	Does not meet Standard	Meets Minimum Standard
8.01 Disaster Medical Planning		X
8.02 Response Plans		X
8.03 Hazardous Materials Training		X
8.04 Incident Command System		X
8.05 Distribution of Casualties		X
8.06 Needs Assessment		X
8.07 Disaster Communications		X
8.08 Inventory of Resources		X
8.09 DMAT		N/A
8.10 Mutual Aid Agreements	X	
8.11 Casualty Collection Point Designation	X	
8.12 Establish Casualty Collection Points	X	
8.13 Disaster Medical Training		X
8.14 Hospital Plans		X
8.15 Inter-hospital Communications		X
8.16 Pre-hospital Agency Plans		X
Enhanced Level: Advanced Life Support	**Does not meet Standard**	**Meets Minimum Standard**
8.17 Advanced Life Support Policies		X
Enhanced Level: Specialty Care Systems	**Does not meet Standard**	**Meets Minimum Standard**
8.18 Specialty Center Roles		X
Enhanced Level: Exclusive Operating Areas/Ambulance Regulation	**Does not meet Standard**	**Meets Minimum Standard**
8.19 Waiving Exclusivity		X

TABLE 2 - SYSTEM RESOUCES AND OPERATIONS

TABLE 2: SYSTEM RESOURCES & OPERATIONS – Organization/Management

Reporting Year: Fiscal Year 2013-2014

County: **Monterey**

1. Percentage of population served by each level of care: **100% Advanced Life Support**

2. Type of agency: **County Health Department**

3. The person responsible for day-to-day activities of EMS agency reports to:
   Other – Director of Health (Ray Bullick)

4. Indicate the non-required functions that are performed by the agency:

Implementation of exclusive operating areas (ambulance franchising)	**Yes**
Designation of trauma centers/trauma care system planning	**No**
Designation/approval of pediatric facilities	**N/A**
Designation of other critical care centers	**N/A**
Development of transfer agreements	**Yes**
Enforcement of local ambulance ordinance	**Yes**
Enforcement of ambulance service contracts	**Yes**
Operation of ambulance service (Contracted)	**Yes**
Continuing education	**Yes**
Personnel training	**Yes**
Operation of EMS dispatch center (Contracted)	**Yes**
Non-medical disaster planning	**Yes**
Administration of critical incident stress debriefing (CISD) team	**Yes**
Administration of disaster medical assistance team (DMAT)	**N/A**
Administration of EMS Fund (Senate Bill 12/612) – Maddy	**Yes**

Other: _____

TABLE 2 - SYSTEM RESOUCES AND OPERATIONS

5. **EXPENSES** (FY 13/14)

Salaries and benefits (All but contract personnel)	**761,183**
Contract Services (e.g., medical director)	**357,000**
Operations (e.g., copying, postage, facilities)	**201,424**
Travel	**19,500**
Fixed assets	**N/A**
Indirect expenses (overhead)	**108,969**
Ambulance subsidy	**N/A**
EMS Fund payments to physicians/hospitals	**0**
Dispatch center operations (non-staff)	**0**
Training program operations	**0**
Other:	**N/A**
TOTAL EXPENSES	**$1,448,076**

6. **SOURCES OF REVENUE**

Special project grant(s) from EMSA	**0**
Preventive Health and Health Services Block Grant	**0**
Office of Traffic Safety	**0**
State general fund	**0**
County general fund	**0**
Other local tax funds (e.g., EMS district) – CSA74 Fund	**1,202,172**
County contracts (e.g., multi-county agencies)	**0**
Certification fees	**0**
Training program approval fees	**0**
Training program tuition/average daily attendance funds (ADA)	**0**
Job Training Partnership Act (JTPA) funds/other payments	**0**
Base hospital application fees	**0**
Base hospital designation fees	**0**

TABLE 2 - SYSTEM RESOUCES AND OPERATIONS

Trauma center application fees	**0**
Trauma center designation fees	**0**
Pediatric facility approval fees	**0**
Pediatric facility designation fees	**0**
Other critical care center application fees	**0**
Type: _____	
Other critical care center designation fees	**0**
Type: _____	
Ambulance service/*vehicle* fee	**0**
Contributions	**0**
EMS Fund (SB 12/612)	**240,603**
Other grants	**0**
Other fees	**0**
Other: misc	**4,301**
Other: state reimbursements	**0**
TOTAL REVENUE	**$1,448,076**

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES. IF THEY DON'T, PLEASE EXPLAIN BELOW.

7. **FEE STRUCTURE** (FY-13/14)

We do not charge any fees: **FALSE**

First responder certification	**0**
EMS dispatcher certification	**0**
EMT-I certification	**0**
EMT-I recertification	**0**
EMT-defibrillation certification	**0**
EMT-defibrillation recertification	**0**
EMT-II certification	**0**

TABLE 2 - SYSTEM RESOUCES AND OPERATIONS

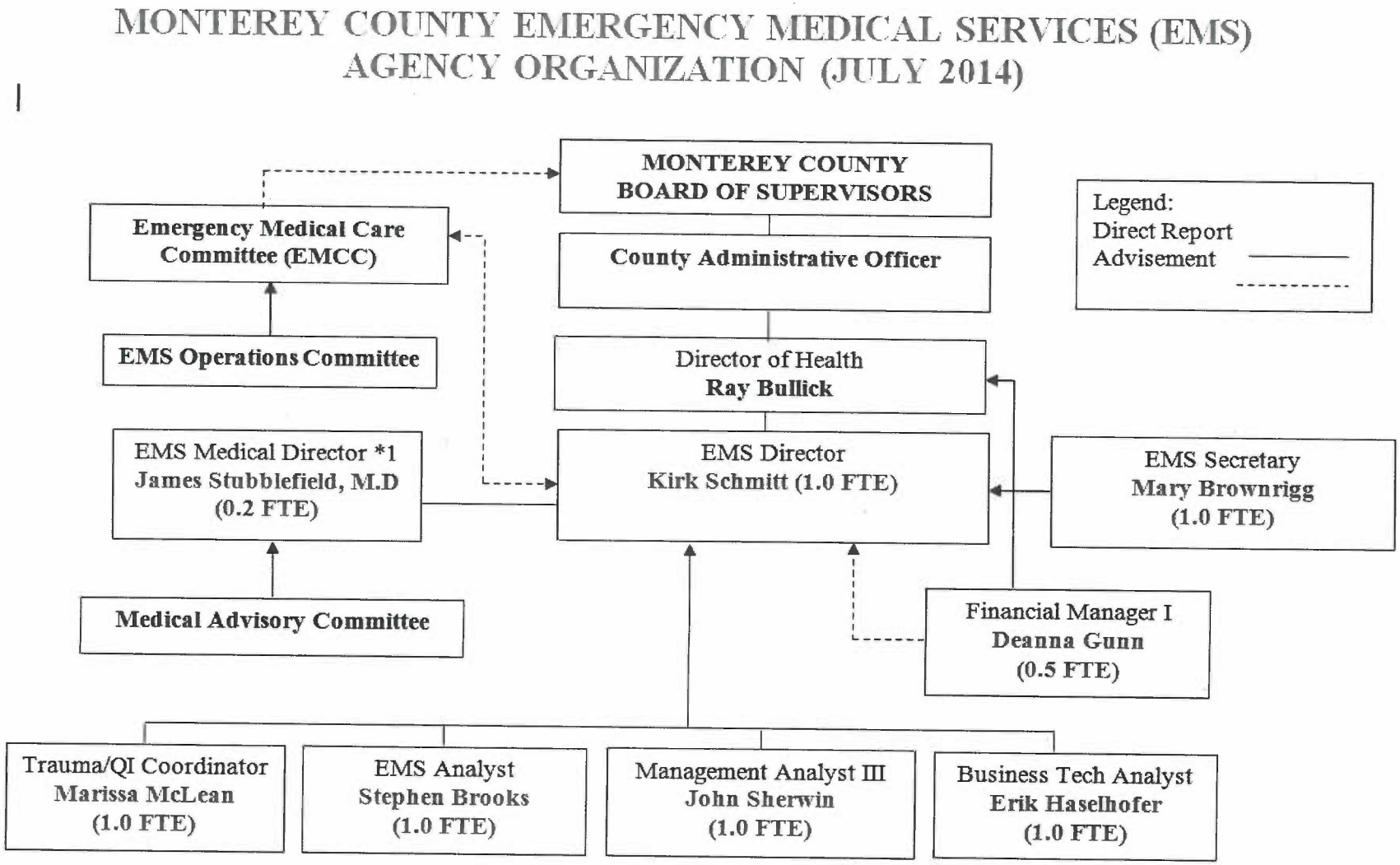
EMT-II recertification	**0**
EMT-P accreditation	**0**
EMT-I training program approval	**0**
EMT-II training program approval	**0**
EMT-P training program approval	**0**
Mobile Intensive Care Nurse/ Authorized Registered Nurse (MICN/ARN) certification	**0**
MICN/ARN recertification	**0**
EMT-I training program approval	**0**
EMT-II training program approval	**0**
EMT-P training program approval	**0**
Base hospital application	**0**
Base hospital designation	**0**
Trauma center application	**0**
Trauma center designation	**0**
Pediatric facility approval	**0**
Pediatric facility designation	**0**
Other critical care center application	**0**
Other critical care center designation	**0**
Ambulance service license	**0**
Ambulance vehicle permits	**950/vehicle/year**

TABLE 3 - SYSTEM RESOUCES AND OPERATIONS – Personnel/Training

CATEGORY	ACTUAL TITLE	FTE POSITIONS (EMS ONLY)	TOP SALARY BY HOURLY EQUIVALENT	BENEFITS (%of Salary)	COMMENTS
EMS Admin./Coord./Director	**EMS Director**	**1.0**	**60.68**	**40.85%**	
Asst. Admin./Admin. Asst./Admin. Mgr.	**EMS Analyst** **Finance Manager** **Management Analyst III**	**1.0** **0.75** **1.0**	**35.87** **44.79** **42.62**	**40.85%** **Contracted** **40.85%**	
Trauma Coordinator	**Health Program Coordinator**	**1.0**	**44.96**	**40.85%**	
Information and Data Technology	**Business Technology Analyst I**	**1.0**	**30.53**	**40.85%**	
Medical Director	**Medical Director**	**0.2**	**155.00**	**Contracted**	
Executive Secretary	**Secretary**	**1.0**	**21.33**	**40.85%**	

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure (below).

TABLE 3 - SYSTEM RESOUCES AND OPERATIONS – Personnel/Training



*1. EMS Medical Director is a contracted (PSA) position and paid through Services/Supplies.

TABLE 3 - SYSTEM RESOUCES AND OPERATIONS – Personnel/Training

TABLE 3: SYSTEM RESOURCES & OPERATIONS - Personnel/Training

Reporting Year: Calendar Year 2013

County: **Monterey**

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	630	N/A		N/A
Number newly certified this year	62	N/A		N/A
Number recertified this year	234	N/A		N/A
Total number of accredited personnel on January 1 of the reporting year	N/A	N/A	165	N/A
Number of certification reviews resulting in:				
a) formal investigations	19	N/A		N/A
b) probation	3	N/A		N/A
c) suspensions	0	N/A		N/A
d) revocations	2	N/A		N/A
e) denials	0	N/A		N/A
f) denials of renewal	0	N/A		N/A
g) no action taken	14	N/A	N/A	N/A

1. Early defibrillation:
   a) Number of EMT-I (defib) certified: Unknown
   b) Number of public safety (defib) certified (non-EMT-I): Unknown

2. Do you have a first-responder training program? **Yes** Administered by respective public safety/parent agencies.

TABLE 4 - SYSTEM RESOUCES AND OPERATIONS – Communications

TABLE 4: SYSTEM RESOURCES & OPERATIONS - Communications

Reporting Year: Calendar Year 2013

County: **Monterey**

1. Number of Primary Public Service Answering Point (PSAP): 3
    a. Monterey County Emergency Communications Center (9-1-1)
    b. California Highway Patrol – Monterey
    c. City of Carmel

2. Number of secondary PSAPs: 1
    a. CALFIRE Emergency Communications Center – Monterey

3. Number of dispatch centers directly dispatching ambulance: 1

4. Number of EMS dispatch centers utilizing EMS guidelines: 1

5. Number of designated dispatch centers for EMS aircraft: 1

6. Who is your primary dispatch agency for day-to-day emergencies? Monterey County Emergency Communications Center (9-1-1)

7. Who is your primary dispatch agency for a disaster? Monterey County Emergency Communications Center (9-1-1)

8. Do you have an operational area disaster communication system? Yes

    a. Radio primary frequency: 458.4/453.4
    b. Other methods: EMSystem, TENS, EAS, CAHAH, Faxes, Internet Text Messages, Cel, Commercial Satellite Phones, etc.
    c. Can all medical response units communicate on the same disaster communications system? Yes
    d. Do you participate in the Operational Area Satellite Information System (OASIS)? Yes
    e. Do you have a plan to utilize Radio Amateur Civil Emergency System (RACES) as a back-up communications system? Yes
        1) Within the operational area? Yes
        2) Between operational area and the region and/or state? Yes

TABLE 5 - SYSTEM RESOUCES AND OPERATIONS – Response/Transportation

TABLE 5: SYSTEM RESOURCES & OPERATIONS - Response/Transportation

Reporting Year: Calendar Year 2013

County: **Monterey**

Early Defibrillation Providers

1. Number of EMT-Defibrillation provider: 43

SYSTEM STANDARD RESPONSE TIMES* (90TH PERCENTILE)

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	N/A	N/A	N/A	N/A
Early defibrillation responder	N/A	N/A	N/A	N/A
Advanced life support responder	8 minutes	12 minutes	N/A	N/A
Transport Ambulance	8 minutes	12 minutes	ASAP	N/A

TABLE 6 - SYSTEM RESOUCES AND OPERATIONS – Facilities/Critical Care

TABLE 6: RESOURCES DIRECTORY - Facilities/Critical Care

Reporting Year: 2013

County: **Monterey**

Trauma patients:

- Number of patients meeting trauma triage criteria: Unknown
- Number of major trauma victims transported directly to a trauma center by ambulance: Unknown
- Number of major trauma patients transferred to a trauma center: Unknown
- Number of patients meeting triage criteria who weren't treated at a trauma center: Unknown

Emergency Departments:

- Total number of emergency departments: 4
- Number of referral emergency services: 0
- Number of standby emergency services: 0
- Number of basic emergency services: 4
- Number of comprehensive emergency services: 0

Receiving Hospitals:

- Number of receiving hospitals with written agreements: 4
- Number of base hospitals with written agreements: 3

TABLE 7 - SYSTEM RESOUCES AND OPERATIONS – Disaster Medical

TABLE 7: RESOURCES DIRECTORY - Disaster Medical

Reporting Year: 2013

County: **Monterey**

SYSTEM RESOUCES

1. Casualty Collections Points (CCP) – Replaced by Field Treatment Sites (FTS) and Alternate Care Sites (ACS)...see 8.11 and 8.12

   a. Where are your CCPs located? N/A
   b. How are they staffed? N/A
   c. Do you have a supply system for supporting them for 72 hours? N/A

2. CISD

   Do you have a CISD provider with 24 hour capability? Yes

3. Medical Response Team

   a. Do you have any team medical response capability? No
   b. For each team, are they incorporated into your local response plan: N/A
   c. Are they available for statewide response? N/A
   d. Are they part of a formal out-of-state response system? N/A

4. Hazardous Materials

   a. Do you have any HazMat trained medical response teams? Yes
   b. At what HazMat level are they trained? Level A (Highest)
   c. Do you have the ability to do decontamination in an emergency room? Yes
   d. Do you have the ability to do decontamination in the field? Yes

OPERATIONS

1. Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure? Yes

2. What is the maximum number of local jurisdiction EOCs you will need to interact with, in a disaster? 12 Cities plus approximately 20 special districts/agencies

TABLE 7 - SYSTEM RESOUCES AND OPERATIONS – Disaster Medical

3. Have you tested your MCI Plan this year in a:
   a. Real event? Yes
   b. Exercise? Yes

4. List all counties with which you have a written medical mutual aid agreement. None

5. Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response? Yes

6. Do you have formal agreements with community clinics in your operational area to participate in disaster planning and response? No

7. Are you part of a multi-county EMS system for disaster response? No

8. Are you a separate department or agency? No

9. If not, to whom do you report? Monterey County Health Department

10. If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department? N/A

TABLE 8 – Resource Directory

TABLE 8: RESOURCES DIRECTORY - Response/Transportation Providers (2013)

#	EMS System Provider (Agency)	Address	Number of Ambulances	(Number) in Fleet	(Number) at Noon	Responses (CY 2013)	Responses (CY 2013)	Responses (CY 2013)	Transports (CY 2013)	Transports (CY 2013)	Transports (CY 2013)
1	American Medical Response (AMR)*	4548 A Street, Marina, 93933	18	30	18	29,577	26,921	2,656	19,958	17,367	2,591
2	Big Sur Volunteer Fire Brigade	PO Box 520, Big Sur, 93920	0	0	0						
3	Cachagua Fire Protection District	PO Box 2090, Carmel Valley, 93924	0	0	0						
4	CALFIRE (Aromas)	2221 Garden Road, Monterey, 93940	0	0	0						
5	CALFIRE (Carmel Highlands)	2221 Garden Road, Monterey, 93940	0	0	0						
6	CALFIRE (Cypress)	2221 Garden Road, Monterey, 93940	0	0	0						
7	CALFIRE (Pebble Beach)	3101 Forrest Lake Road, Pebble Beach, 93953	0	0	0						
8	CALFIRE (Soledad)	2221 Garden Road, Monterey, 93940	0	0	0						
9	CALFIRE (South Monterey County)	2221 Garden Road, Monterey, 93940	0	0	0						
10	CALSTAR*	4933 Bailey Loop, McClellan, 95652	5	9	4	561	310	251	348	208	140
11	Camp Roberts Fire	Headquarters Camp Roberts, HWY 101, Building	0	0	0						
12	CHP (Air)- Paso Robles*	5020 Wing Way, Paso Robles, 93446	1	1	1	14	14	0	5	5	0
13	City of Carmel Ambulance*	Box CC	2	2	1	850	850	0	654	654	0
14	City of Marina Fire Department	211 Hillcrest Avenue, Marina, 93933	0	0	0						
15	City of Monterey Fire Department/Contracts	610 Pacific Street, Monterey, 93940	0	0	0						
16	City of Salinas Fire Department	65 W. Alisal Street, Suite 210, Salinas, 93901	0	0	0						
17	City of Seaside Fire Department	1635 Broadway, Seaside, 93955	0	0	0						
18	Department of Corrections (Soledad)	Soledad, 93960	0	0	0						
19	Fort Hunter-Liggett Fire*	T-120 Infantry Road, Jolon, 93928	2	2	2	440	449	0	108	108	0
20	Gonzales Volunteer FD	PO Box 647, Gonzales, 93926	0	0	0						
21	Greenfield Volunteer FD	380 Oak Avenue, Greenfield, 93927	0	0	0						
22	King City Volunteer Fire Department	P.O. Box 2550, King City, 93930	0	0	0						
23	Mercy Air*	1670 Miro Way, Rialto, 92376	1	2	1	48	46	2	18	17	1
24	Mid Coast Fire Brigade	38841 Palo Colorado Road, Carmel 93923	0	0	0						
25	Monterey County Parks Department	2610 San Antonio Road, Bradley, 93426	0	0	0						
26	Monterey County Regional Fire District*	19900 Portola Drive, Salinas, 93908	4	4	1	1,371	1,371	0	664	664	0
27	North County Fire Prottection District	11200 Speegle Street, Castroville, 95012	0	0	0						
28	Presidio of Monterey Fire Department	4400 Gen. Jim Moore Blvd. Seaside, 93955	0	0	0						
29	Spreckels Fire	38 Spreckels Blvd, Spreckels, 93962	0	0	0						
		Totals CY 2013	**33**	**50**	**28**	**32,861**	**29,961**	**2,909**	**21,755**	**19,023**	**2,732**

Note 1: City of Monterey Fire Department includes the cities of Carmel, Pacific Grove, Sand, and Monterey.
Note 2: City of Seaside Fire Department includes the cities of Seaside and Del Rey Oaks.

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-001 **Provider:** American Medical Response - West **Response Zone:** See Table 11

Address: 4548 A Street
Marina, CA 96933

Number of Ambulance Vehicles in Fleet: 30

Phone Number: (831) 718-9555

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 18

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport; X ALS ❑ BLS ❑ CCT ❑ IFT; X 9-1-1 ❑ 7-Digit; X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
❑ Public X Private	❑ Fire ❑ Law ❑ Other Explain:	❑ City ❑ County ❑ State ❑ Fire District ❑ Federal	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

29,577 Total number of responses
26,921 Number of emergency responses
2,656 Number of non-emergency responses

19,958 Total number of transports
17,367 Number of emergency transports
2,591 Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-002 **Provider:** Big Sur Volunteer Fire Brigade **Response Zone:** Big Sur Coast

Address: PO Box 520
Big Sur, CA 96920

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 667-2113

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal X County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-003 **Provider:** Cachagua Fire Protection District **Response Zone:** Cachagua FFP

Address: PO Box 2090
Carmel Valley, CA 93924

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 667-2113

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal X County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-004 **Provider:** Aromas Tri-County Fire Protection **Response Zone:** Tri-County FPD

Address: 2221 Garden Road
Monterey, CA 93940

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 333-2600

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-005 **Provider:** Carmel Highlands FPD **Response Zone:** Carmel Highlands FPD

Address: 2221 Garden Road
Monterey, CA 93940

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 333-2600

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport X ALS ❑ BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-006 **Provider:** Cypress FPD **Response Zone:** Cypress FPD

Address: 2221 Garden Road
Monterey, CA 93940

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 333-2600

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport X ALS ❑ BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-007 **Provider:** Pebble Beach CSD **Response Zone:** Pebble Beach CSD

Address: 3101 Forrest Lake Road
Pebble Beach, CA 93953

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 373-1274

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport X ALS ❑ BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey--008 **Provider:** CAL FIRE **Response Zone:** City of Soledad

Address: 2221 Garden Road
Monterey, CA 93940

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 333-2600

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-009 **Provider:** CAL FIRE (So. Monterey County) **Response Zone:** SOMOCO

Address: 2221 Garden Road
Monterey, CA 93940

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 333-2600

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-010 **Provider:** CALSTAR **Response Zone:** Monterey County

Address: 4922 Bailey Loop
McClellan, CA 95652

Number of Ambulance Vehicles in Fleet: 8

Phone Number: (831) 333-2600

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 8

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit ❑ Ground X Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
❑ Public X Private	❑ Fire ❑ Law ❑ Other Explain:	❑ City ❑ County ❑ State ❑ Fire District ❑ Federal	X Rotary X Fixed Wing	❑ Auxiliary Rescue X Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

561 Total number of responses
310 Number of emergency responses
251 Number of non-emergency responses

348 Total number of transports
208 Number of emergency transports
140 Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-011 **Provider:** Camp Roberts Emergency Services **Response Zone:** Camp Roberts

Address: HQ Camp Roberts, HWY 101, Bldg 4050
Camp Roberts, CA 93451

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 238-8220

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	❑ Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City X State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-012 **Provider:** California Highway Patrol (CHP-70) **Response Zone:** Monterey

Address: 5020 Wing Way
Paso Robles, CA 93446

Number of Ambulance Vehicles in Fleet: 1

Phone Number: (831) 239-3553

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport; X ALS ❑ BLS ❑ CCT ❑ IFT; X 9-1-1 ❑ 7-Digit; ❑ Ground X Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	❑ Fire X Law ❑ Other Explain:	❑ City ❑ County X State ❑ Fire District ❑ Federal	X Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance X ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses	_____ Total number of transports
_____ Number of emergency responses	_____ Number of emergency transports
_____ Number of non-emergency responses	_____ Number of non-emergency transports

Air Ambulance Services

14 Total number of responses	5 Total number of transports
14 Number of emergency responses	5 Number of emergency transports
0 Number of non-emergency responses	0 Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013
County: Monterey-013 **Provider:** City of Carmel Ambulance **Response Zone:** City of Carmel

Address: PO Box CC
Carmel, CA 93921

Number of Ambulance Vehicles in Fleet: 2

Phone Number: (831) 620-2000

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport; X ALS ❑ BLS ❑ CCT ❑ IFT; X 9-1-1 ❑ 7-Digit; X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	❑ Fire ❑ Law X Other Explain: See Table 12	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

850 Total number of responses
850 Number of emergency responses
0 Number of non-emergency responses

654 Total number of transports
654 Number of emergency transports
0 Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-014 **Provider:** City of Marina Fire Department **Response Zone:** City of Marina

Address: 211 Hill Crest Avenue
Marina, CA 93933

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 620-2000

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain: See Table 12	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-015 **Provider:** City of Monterey Fire Department **Response Zone:** Contracted Cities

Address: 610 Pacific Street
Monterey, CA 93940

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 646-3900

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain: See Table 12	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-016 **Provider:** City of Salinas Fire Department **Response Zone:** City of Salinas

Address: 65 West Alisal Street, Suite 200
Salinas, CA 93901

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 646-3900

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport X ALS ❑ BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain: See Table 12	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-017 **Provider:** City of Seaside Fire Department **Response Zone:** Seaside, Del Rey Oaks

Address: 1635 Broadway Avenue
Seaside, CA 93955

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 899-6790

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain: See Table 12	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-018 **Provider:** CA Correctional Training Facility **Response Zone:** State Prison

Address: Hwy 101 N
Soledad, CA 93960

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 678-5922

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	❑ Yes X No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law X Other Explain: Corrections	❑ City X State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-019 **Provider:** FHL Fire Department **Response Zone:** FHL US Army Garrison

Address: T-120 Infantry Road
Jolon, CA 93928

Number of Ambulance Vehicles in Fleet: 2

Phone Number: (831) 386-2517

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 2

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport; X ALS ❑ BLS ❑ CCT ❑ IFT; X 9-1-1 ❑ 7-Digit; X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain: Corrections	❑ City ❑ County ❑ State ❑ Fire District X Federal	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

440 Total number of responses
440 Number of emergency responses
0 Number of non-emergency responses

108 Total number of transports
108 Number of emergency transports
0 Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-020 **Provider:** Gonzalez Volunteer Fire Depart. **Response Zone:** Gonzalez Fire District

Address: PO Box 647
Gonzalez, CA 93926

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 675-5000

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	❑ Fire ❑ Law X Other Explain: Public Safety	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-021 **Provider:** Greenfield Volunteer Fire Depart. **Response Zone:** Greenfield Fire District

Address: 380 Oak Avenue
Greenfield, CA 93927

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 674-5484

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	❑ Fire ❑ Law X Other Explain: Public Safety	X City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-022 **Provider:** King City Volunteer Fire Depart. **Response Zone:** King City

Address: PO Box 2550
King City, CA 93930

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 385-3343

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	X City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-023 **Provider:** Mercy Air Service **Response Zone:** Monterey

Address: 1670 Miro Way
Rialto, CA 92376

Number of Ambulance Vehicles in Fleet: 2

Phone Number: (831) 829-7030

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport; X ALS ❑ BLS ❑ CCT ❑ IFT; X 9-1-1 ❑ 7-Digit; ❑ Ground X Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
❑ Public ❑ Private	❑ Fire ❑ Law ❑ Other Explain:	❑ City ❑ County ❑ State ❑ Fire District ❑ Federal	X Rotary ❑ Fixed Wing	❑ Auxiliary Rescue X Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

48 Total number of responses
46 Number of emergency responses
2 Number of non-emergency responses

18 Total number of transports
17 Number of emergency transports
1 Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-024 **Provider:** Mid Coast Fire Brigade **Response Zone:** Mid Coast

Address: 33841 Palo Colorado Road
Carmel, CA 93923

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 624-8287

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal X County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-025 **Provider:** Monterey County Parks **Response Zone:** Monterey Parks

Address: 2610 San Antonio Road
Bradley, CA 93426

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 472-2311

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	❑ Fire X Law ❑ Other Explain:	❑ City ❑ State ❑ Federal X County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-026 **Provider:** Monterey Co Regional Fire District **Response Zone:** See Table 11

Address: 19900 Portola Drive
Salinas, CA 93908

Number of Ambulance Vehicles in Fleet: 4

Phone Number: (831) 455-1828

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 1

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
X Yes ❑ No	X Yes ❑ No	X Yes ❑ No	X Transport ❑ Non-Transport; X ALS ❑ BLS ❑ CCT ❑ IFT; X 9-1-1 ❑ 7-Digit; X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

1371 Total number of responses
1371 Number of emergency responses
0 Number of non-emergency responses

664 Total number of transports
664 Number of emergency transports
0 Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-027 **Provider:** North County FPD **Response Zone:** NCFPD

Address: 11200 Speegle Street
Castroville, CA 95012

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 633-2578

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ State ❑ Federal ❑ County X Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-028 **Provider:** Presidio of Monterey Fire Depart. **Response Zone:** POM

Address: Bldg #4400 General Jim Moore Blvd.
Seaside, CA 93955

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 242-7702

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law ❑ Other Explain:	❑ City ❑ County ❑ State X Fire District ❑ Federal	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 8 – Resource/Transportation Providers

Reporting Year: 2013

County: Monterey-029 **Provider:** Spreckels Volunteer Fire Company **Response Zone:** Spreckels

Address: 38 Spreckels Boulevard
Spreckels, CA 93962

Number of Ambulance Vehicles in Fleet: 0

Phone Number: (831) 455-2211

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Written Contract:	Medical Director:	System Available 24 Hours:	Level of Service:
❑ Yes X No	X Yes ❑ No	X Yes ❑ No	❑ Transport X Non-Transport ❑ ALS X BLS ❑ CCT ❑ IFT X 9-1-1 ❑ 7-Digit X Ground ❑ Air ❑ Water

Ownership:	If Public:	If Public:	If Air:	Air Classification:
X Public ❑ Private	X Fire ❑ Law X Other Explain: Fire Company/Brigade	❑ City ❑ State ❑ Federal ❑ County ❑ Fire District	❑ Rotary ❑ Fixed Wing	❑ Auxiliary Rescue ❑ Air Ambulance ❑ ALS Rescue ❑ BLS Rescue

Transporting Agencies

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
_____ Number of emergency responses
_____ Number of non-emergency responses

_____ Total number of transports
_____ Number of emergency transports
_____ Number of non-emergency transports

TABLE 9: RESOURCES DIRECTORY – Facilities

Reporting Year: **Calendar Year 2013**

County: **Monterey**

A. Facility: Natividad Medical Center
Address: 1330 Natividad Road, Salinas 93906
Telephone Number: (831) 755-4185
Written Contract: Yes
Service: Basic Emergency
Base Hospital: Yes
Burn Center: No
PCCC: No; EDAP: No; PICU: No
Trauma Center: No; Trauma Level: N/A Note: Level II Designation in 2015
STEMI Center: No
Stroke Center: No

B. Facility: Community Hospital of the Monterey Peninsula (CHOMP)
Address: 23625 Holman Highway. Monterey 93940
Telephone Number: (831) 624-5311
Written Contract: Yes
Service: Basic Emergency
Base Hospital: Yes
Burn Center: No
PCCC: No; EDAP: No; PICU: No
Trauma Center: No; Trauma Level: N/A
STEMI and Stroke Center: Yes

C. Facility: Salinas Valley Memorial Health Care System (SVMHS)
Address: 450 East Romie Lane, Salinas 93901
Telephone Number: (831) 757-4333
Written Contract: Yes
Service: Basic Emergency
Base Hospital: Yes
Burn Center: No
PCCC: No; EDAP: No; PICU: No
Trauma Center: No; Trauma Level: N/A
STEMI and Stroke Center: Yes

D. Facility: George L. Mee Memorial Hospital
Address: 300 Canal Street, King City 93930
Telephone Number: (831) 385-6000
Written Contract: Yes
Service: Basic Emergency
Base Hospital: No
Burn Center: No
PCCC: No; EDAP: No; PICU: No
Trauma Center: No; Trauma Level: N/A
STEMI Center: No
Stroke Center: No

TABLE 10 – Resource Directory – EMS Dispatch Agency

TABLE 10: RESOURCES DIRECTORY – Approved Training Programs

Reporting Year: **Calendar Year 2013**

County: **Monterey**

A. Training Institution: Monterey Peninsula College
Address: 980 Fremont Street, Monterey, CA 93940
Telephone Number: (831) 646-4240
Student Eligibility: EMT-I
Program Level: Open to the Public
Expiration Date: 8/31/2016
Cost of Basic Training Course: $322+Books ($180)
Cost of Refresher Training Course: $57+Books ($180)

Number of students completing training per year
Initial Training:88 Refresher Training: 7 Continuing Education: 0

Number of courses per year
Initial Training: 4 Refresher Training: 1 Continuing Education: 0

B. Training Institution: Hartnell College
Address: 411 Central Avenue, Salinas, CA 93901
Telephone Number: (831) 770-6146
Student Eligibility: EMT-I
Program Level: Open to the Public
Expiration Date: 11/30/2016
Cost of Basic Training Course: $200
Cost of Refresher Training Course: $340

Number of students completing training per year
Initial Training:40 Refresher Training: 0 Continuing Education: 0

Number of courses per year
Initial Training:2 Refresher Training: 0 Continuing Education: 0

C. Training Institution: Monterey Peninsula Unified School District (ROP/CTE)

Address: 700 Pacific Street, Monterey, CA 93940
Telephone Number: (831) 392-3530
Student Eligibility: EMT-I
Program Level: Open to the Public
Expiration Date: 3/31/2016
Cost of Basic Training Course: None (ROP/CTE)
Cost of Refresher Training Course: N/A

Number of students completing training per year
Initial Training: 25 Refresher Training: 0 Continuing Education: 0

Number of courses per year
Initial Training: 1 Refresher Training: 0 Continuing Education: 0

TABLE 11 – Resource Directory – EMS Dispatch Agency

TABLE 11: RESOURCES DIRECTORY – EMS Dispatch Agency

Reporting Year: **Calendar Year 2013**

County: **Monterey**

Name: American Medical Response - Monterey

Address: 4548 A Street, Marina, CA 93933

Telephone Number: (831) 718-9562

Primary Contact: Michael Esslinger (AMR Operations Manager)

Written Contract: Yes

Ownership: Private

Medical Director: Yes

Day-to-Day Response: Yes Disaster Response: Yes

Number of Personnel Providing Services

EMD Training: 8

BLS: 74

EMT-D: N/A

LALS: N/A

ALS: 74

Other: N/A

TABLE 12 – Ambulance Zone Summary

TABLE 12: AMBULANCE ZONE SUMMARY

Local EMS Agency or County Name: Monterey County EMS Agency

Area or Subarea (Zone) Name or Title: #1 Monterey County Exclusive Operating Area

Name of Current Provider(s):
Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

AMR-West

Area or Subarea (Zone) Geographic Description:

The geographic and legal boundaries of Monterey County

Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]):
Include intent of local EMS agency and board action.

Exclusive via competitive process with Board approval

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]):
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency Ambulance, all emergency ambulance services (9-1-1, 7-digit, IFT, CCT, non-emergency, standby transportation).

Method to achieve exclusivity, if applicable (HS 1797.224):
If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Monterey County has established an Exclusive Operating Area (EOA) that encompasses the geographic area defined as Monterey County (border-to-border). Within the geographic limits of the County, certain federal property, the City of Carmel, and the Carmel Valley Fire Protection District (Carmel Regional Fire Ambulance) are exempted or carved from the EOA. The EOA provider is selected by competitive bid process. Last competitive bid was completed in 2009; implemented January 31, 2010.

TABLE 12 – Ambulance Zone Summary

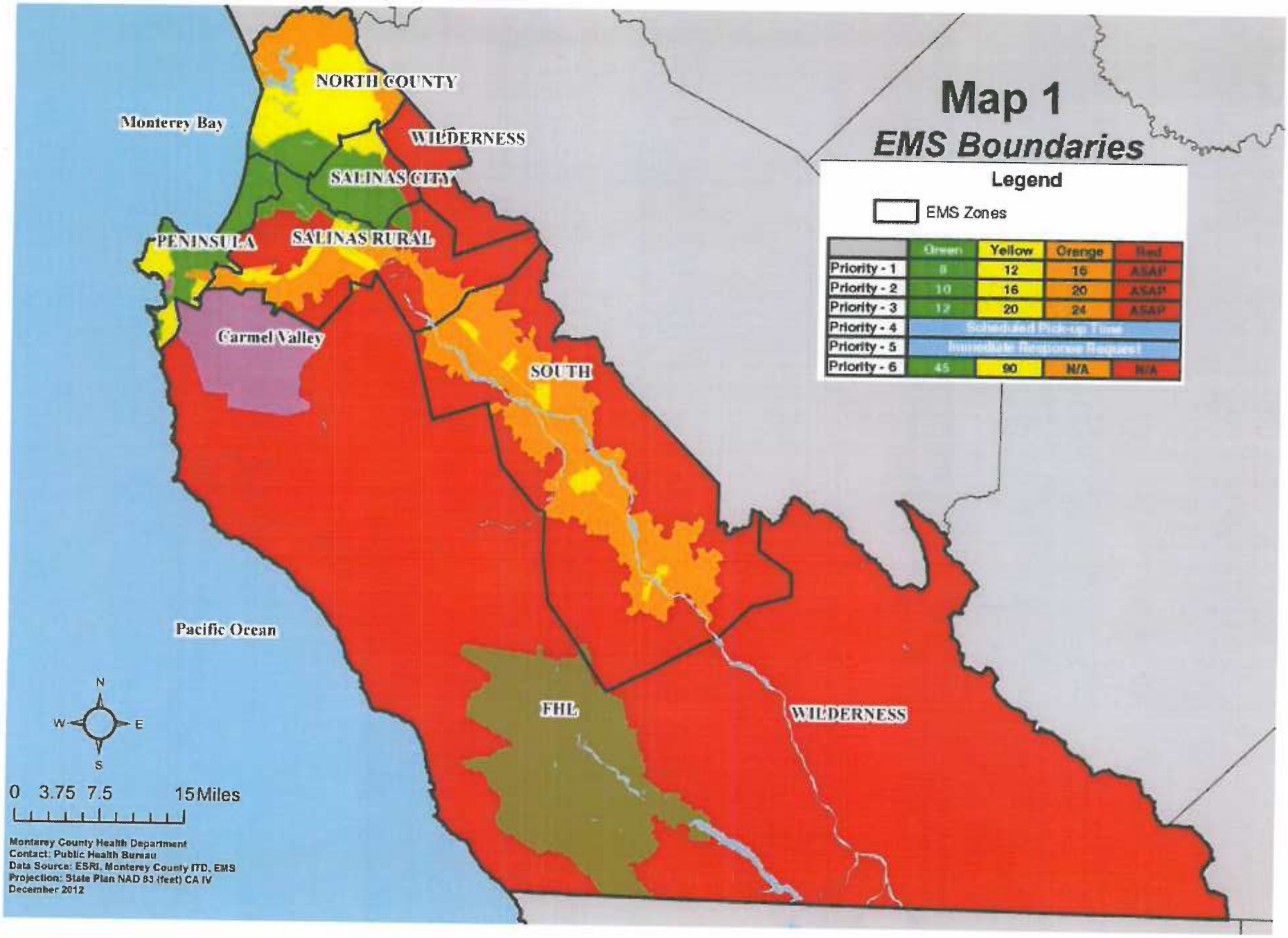


TABLE 12 – Ambulance Zone Summary

Local EMS Agency or County Name: Monterey County EMS Agency
Area or Subarea (Zone) Name or Title: #2 Carmel by the Sea
Name of Current Provider(s): Include company name(s) and length of operation (uninterrupted) in specified area or subarea. Carmel Fire Ambulance (CFA)
Area or Subarea (Zone) Geographic Description: City of Carmel by the Sea
Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]): Include intent of local EMS agency and board action. Non-exclusive
Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): N/A
Method to achieve exclusivity, if applicable (HS 1797.224): If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service. If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers. N/A

TABLE 12 – Ambulance Zone Summary

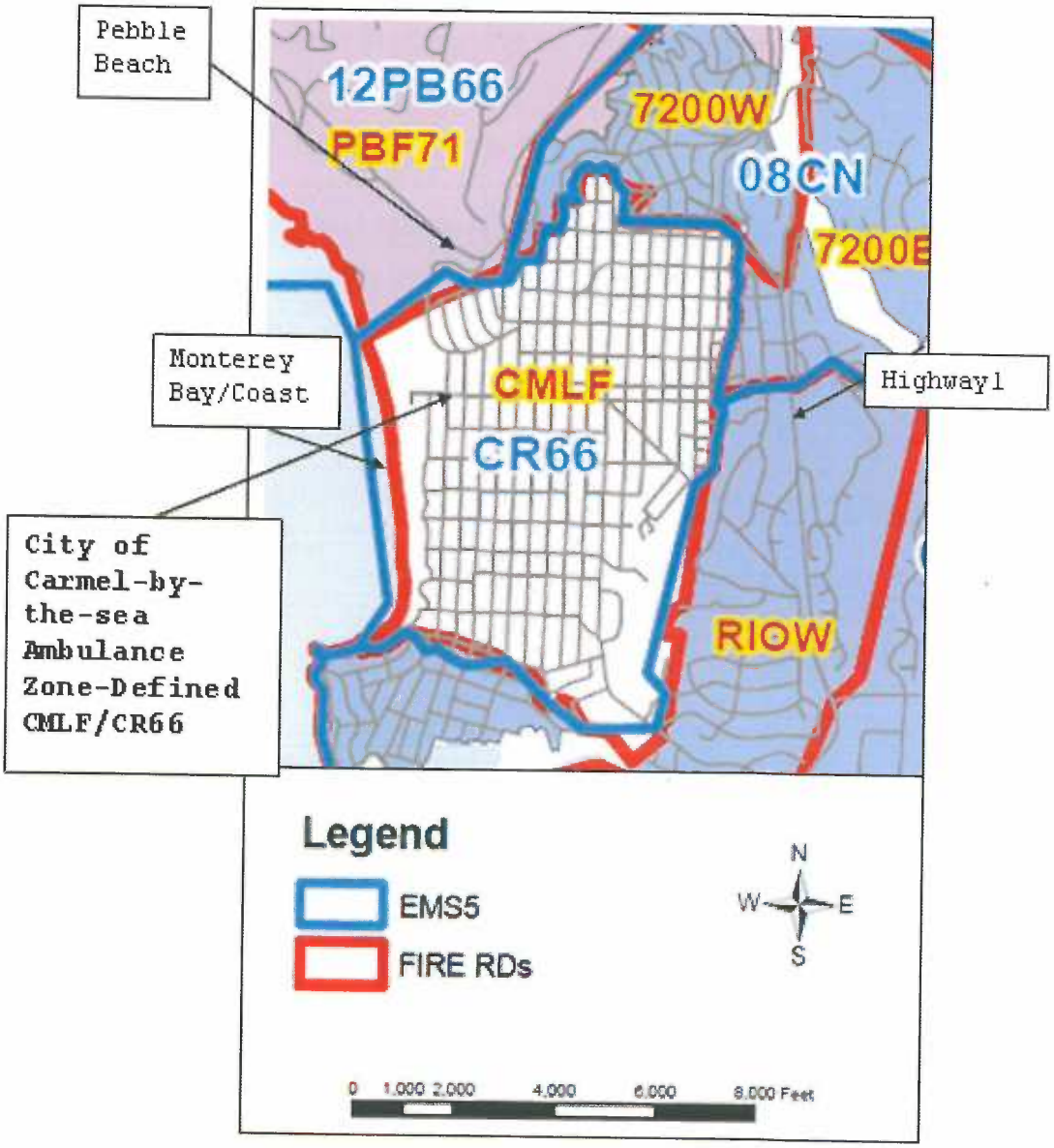


TABLE 12 – Ambulance Zone Summary

Local EMS Agency or County Name: Monterey County EMS Agency
Area or Subarea (Zone) Name or Title: #3 Carmel Valley Fire Protection District – Monterey County Fire Protection District
Name of Current Provider(s): Include company name(s) and length of operation (uninterrupted) in specified area or subarea. Monterey County Regional Fire Protection District (MCRFD)
Area or Subarea (Zone) Geographic Description: East to San Clemente Dr., West to Rancho San Carlos Rd., to Santa Lucia Preserve, North to Valley Hills.
Statement of Exclusivity (Exclusive or Non-Exclusive [HS 1797.6]): Include intent of local EMS agency and board action. Non-exclusive
Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): N/A
Method to achieve exclusivity, if applicable (HS 1797.224): If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service. If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers. N/A

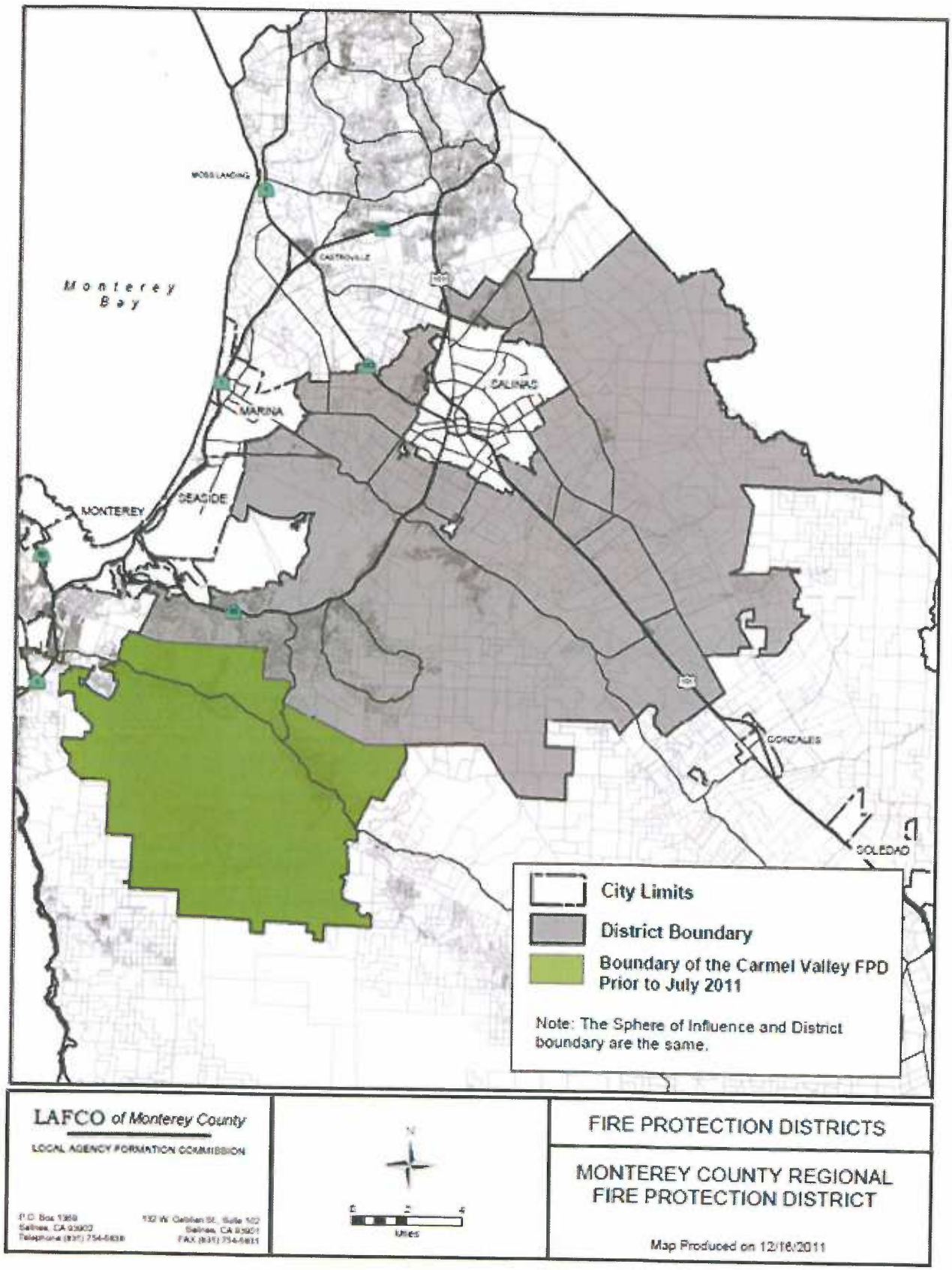



TABLE 12 – Ambulance Zone Summary