1	California Code of Regulations
2	TITLE 22. SOCIAL SECURITY
3	DIVISION 9. PRE-HOSPITAL EMERGENCY MEDICAL SERVICES
4	CHAPTER 7.2. STROKE CRITICAL CARE SYSTEM
5 6 7 8	The Emergency Medical Services Authority has illustrated changes to the original text in the following manner:  • Additions to the text proposed in 45-day comment period = double underline  • Deletions to the text proposed in 45-day public comment period = strikeout
9	ARTICLE 1. DEFINITIONS
10	§ 100270.200. Board-certified
11	"Board-certified" means a physician who has fulfilled all of the Accreditation Council for
12	Graduate Medical Education (ACGME) requirements in a specialty field of practice, and
13	has been awarded a board diploma by an American Board of Medical Specialties
14	(ABMS) ACGME approved program.
15	Note: Authority cited: Sections 1797.107 and 1798.150, Health and Safety Code.
16	Reference: Sections 1797.103 and 1797.176, Health and Safety Code.
17	§ 100270.201. Board-eligible
18	"Board-eligible" means a physician who has applied to a specialty board examination
19	and has completed the requirements and received permission rulling that he or she has
20	fulfilled the requirements to take the examination by ABMS. Board certification must be
21	obtained within the allowed time five (5) years by ABMS from the first appointment.
22	Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
23	Code. Reference: Sections 1797.103 and 1797.176, Health and Safety Code.
24	§ 100270.202. Clinical Stroke Team
25	"Clinical Stroke Team" means a team of healthcare professionals who provide care for
26	the stroke patient and may include, but is not limited to, neurologists,
27	neurointerventionalists, neurosurgeons, anesthesiologists, emergency medicine
28	physicians, registered nurses, advanced practice nurses, physician assistants,
29	pharmacists, and technologists.

- 30 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
- 31 Code. Reference: Sections 1797.103 and 1797.176, Health and Safety Code.
- 32 § 100270.203. Continuing Medical Education
- 33 "Continuing Medical Education" or "CME" means educational activities required for the
- maintenance of a license and refers to the highest level of continuing education
- approved or recognized by the national and/or state professional organization.
- 36 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
- 37 Code. Reference: Sections 1797.103 and 1797.176, Health and Safety Code.
- 38 § 100270.204. Emergency Medical Services Authority
- 39 "Emergency Medical Services Authority" or "EMS Authority" means the department in
- 40 California that is responsible for the coordination and the integration of all state activities
- 41 <u>concerning Emergency Medical Services (EMS).</u>
- 42 Note: Authority cited: Sections 1797.107 and 1797.54, Health and Safety Code.
- 43 Reference: Sections 1797.100, and 1797.103, Health and Safety Code.
- 44 § 100270.205. Immediately Available
- 45 "Immediately Available" means:

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- 46 (a) unencumbered by conflicting duties or responsibilities.
- 47 (b) responding without delay upon receiving notification, and
- 48 (c) being physically available to the specified area of the hospital when the patient is
- 49 delivered in accordance with local EMS agency policies and procedures.
- 50 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
- 51 Code. Reference: Sections 1797.103 and 1797.176, Health and Safety Code.
- § 100270.205. Local Emergency Medical Services Agency
- 54 "Local Emergency Medical Services Agency" or "local EMS agency" means a county
- 55 health department, an agency established and operated by the county, an entity with
- 56 which the county contracts for the purposes of local emergency medical services

- 57 administration, or a joint-powers agency created for the administration of emergency
- 58 medical services by agreement between counties or cities and which is designated
- 59 <u>pursuant to the California Health and Safety Code, Division 2.5, Chapter 4, Section</u>
- 60 1797.200.
- 61 Note: Authority cited: Sections 1797.94, 1797.107, 1797.176, and 1797.200, Health and
- 62 Safety Code. Reference: Section1797.94, Health and Safety Code.
- 63 **§ 100270.206. Protocol**
- 64 "Protocol" means a predetermined, written medical care guideline, which may include
- 65 standing orders.
- 66 Note: Authority cited: Sections 1797.107, 1797.176, 1797.220, and 1798.150, Health
- and Safety Code. Reference: Sections 1797.103 and 1797.176, Health and Safety
- 68 Code.
- 69 § 100270.207. Stroke
- "Stroke" means a condition of impaired blood flow to a patient's brain resulting in brain
- 71 dysfunction, most commonly through vascular occlusion or hemorrhage.
- 72 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
- 73 Code. Reference: Sections 1797.103 and 1797.176, Health and Safety Code.
- 74 § 100270.208. Stroke Call Roster
- 75 "Stroke Call Roster" means a schedule of licensed health professionals available
- twenty-four (24) hours a day, seven (7) days a week for the care of stroke patients.
- 77 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
- 78 Code. Reference: Sections 1797.103 and 1797.220, Health and Safety Code.
- 79 § 100270.209. Stroke Care
- "Stroke Care" means emergency transport, triage, acute intervention and other acute
- 81 <u>care services for stroke patients that potentially require immediate medical or surgical</u>
- 82 <u>intervention treatment, and may include education, primary prevention, acute</u>

83 intervention, acute and subacute management, prevention of complications, secondary 84 stroke prevention, and rehabilitative services. 85 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety 86 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety 87 Code. 88 100270.210. Stroke Critical Care System 89 "Stroke Critical Care System" means a subspecialty care component of the EMS system developed by a local EMS agency. This critical care system links pre-hospital 90 91 and hospital care to deliver treatment to stroke patients who potentially require 92 immediate medical or surgical intervention. 93 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety 94 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety Code. 95 96 § 100270.211. Stroke Medical Director 97 "Stroke Medical Director" means a board-certified physician designated by the hospital who is responsible for the stroke service, performance improvement, and patient safety 98 99 programs related to the Stroke Critical Care System. 100 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety 101 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety 102 Code. 103 § 100270.212. Stroke Program Manager/Coordinator 104 "Stroke Program Manager/Coordinator" means a registered nurse or qualified individual designated by the hospital with the responsibility for monitoring and evaluating the care 105 106 of stroke patients and the coordination of performance improvement and patient safety 107 programs for the stroke center in conjunction with the stroke medical director.

108 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety 109 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety 110 Code. 111 § 100270.213. Stroke Program 112 "Stroke Program" means an organizational component of the hospital specializing in the 113 care of stroke patients. 114 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety 115 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety 116 Code. 117 § 100270.214. Stroke Team 118 "Stroke Team" means the clinical stroke team, support personnel, and administrative 119 staff. 120 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety 121 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety 122 Code. 123 § 100270.215. <u>Telehealth Telemedicine</u> 124 \_-"Telemedicine" means the use of medical information exchanged from one site to 125 another via electronic communications to manage and improve a patient's health status. 126 A neurology specialist will assist the physician in the center in rendering a diagnosis. 127 This may involve a patient "seeing" a specialist over a live, remote consult or the 128 transmission of diagnostic images and/or video along with patient data to the specialist. 129 "Telehealth" means the mode of delivering health care services and public health via 130 information and communication technologies to facilitate the diagnosis, consultation, 131 treatment, education, care management, and self-management of a patient's health 132 care while the patient is at the originating site and the health care provider is at a distant 133 site.

- 134 Note: Authority cited: Sections 1797.107, 1797.176, and 1798.150, Health and Safety
- 135 Code. Reference: Sections 1797.103, 1797.176, and 1797.220, Health and Safety
- 136 Code. California Business and Professions Code Sec. 2290.5

### 137 ARTICLE 2. LOCAL EMS AGENCY STROKE CRITICAL CARE SYSTEM

#### 138 **REQUIREMENTS**

# 139 § 100270.216. General Requirements and Timeframes

- 140 (a) The local EMS agency may develop and implement a Stroke Critical Care System.
- 141 (b) Each local EMS agency implementing a Stroke Critical Care System shall submit
- 142 to the EMS Authority a Stroke System Plan in accordance with the requirements in
- 143 section 100270.222.
- 144 (c) A new Stroke Critical Care System that starts after the effective date of these
- regulations shall have the Stroke System Plans approved by the EMS Authority prior to
- implementation. The EMS Authority shall notify the local EMS agency of approval or
- disapproval of its Stroke System Plan within 30 days of receipt of the Plan. If the EMS
- 148 Authority disapproves a plan, it shall provide a written notification including the
- reason(s) for the disapproval and the corrective action items required.
- 150 (d) The local EMS agency shall provide a corrected plan to the EMS Authority within
- 151 60 days of receipt of the disapproval letter.
- 152 (e) A local EMS agency that is currently operating a Stroke Critical Care System
- implemented prior to the effective date of these regulations, shall submit, to the EMS
- 154 Authority, a Stroke System Plan as an addendum to its annual EMS Plan update, or
- within 180 days of the effective date of these regulations whichever comes first.
- 156 (f) After the approval of the plan, the local EMS agency shall submit an update to its
- 157 Stroke System Plan as part of its annual EMS Plan update, consistent with the
- requirements in section 100270.217.
- 159 (g) No health care facility shall advertise in any manner or otherwise hold itself out to
- beaffiliated with the Stroke Critical Care System or a stroke center unless they have
- been designated by the local EMS agency, in accordance with this Chapter.

- Note: Authority cited: Sections 1797.107, 1797.173, 1797.176, 1797.250, and 1798.150,
- 163 Health and Safety Code. Reference: Sections 1797.105, 1797.176, and 1797.220,
- 164 Health and Safety Code.
- 165 § 100270.217. State Stroke System Plan Requirements
- 166 The Stroke System Plan submitted to the EMS Authority shall include, at a minimum,
- the following components:
- 168 (a) the names and titles of the local EMS agency personnel who have a role in the
- 169 Stroke Critical Care System,
- 170 (b) copies verification of agreements with hospitals for designation of stroke facilities
- with the list of stroke hospital contracts with expiration dates,
- 172 (c) description or copy of the local EMS agency's stroke patient identification and
- 173 <u>destination policies</u>,
- 174 (d) <u>description or copy of the method of field communication to the receiving hospital</u>
- 175 <u>specific to stroke patients, designed to expedite time-sensitive treatment on arrival,</u>
- 176 (e) description or copy of policy that facilitates the inter-facility transfer of stroke
- 177 patients,
- 178 (f) description of the method of data collection from the EMS providers and
- designated stroke hospitals to the local EMS agency and the EMS Authority,
- 180 (g) a copy of all written agreements with neighboring local EMS agencies to provide
- 181 stroke care,
- 182 (h) description of the integration of stroke into existing Quality Improvement QI
- 183 Committee or description of any stroke specific QI committee, and
- 184 (i) description of programs to conduct or promote public education specific to Stroke
- 185 and Cardiac Care.
- 186 Note: Authority cited: Sections 1797.103, 1797.105, 1797.107, 1797.176, 1797.220,
- 187 1797.250, 1798.150, 1798.170, and 1798.172, Health and Safety Code. Reference:
- Sections 1797.176, and 1797.220, Health and Safety Code.
- 189 § 100270.218. Stroke System Plan Updates

- 190 The local EMS agency shall submit a Stroke System Plan update as part of its annual
- 191 EMS plan update. The update shall include, at a minimum, the following:
- 192 (a) any changes in the Stroke Critical Care System since submission of the prior
- annual plan update or the Stroke System Plan addendum,
- 194 (b) status of Stroke System Plan goals and objectives,
- 195 (c) Stroke Critical Care System performance improvement activities, and
- 196 (d) progress on addressing action items and recommendations provided by the EMS
- 197 <u>Authority within the Stroke System Plan or status report approval letter if applicable.</u>
- 198 Note: Authority cited: Sections 1797.103, 1797.107, 1797.176, 1797.250, 1797.254,
- 199 1798.150, and 1798.172, Health and Safety Code. Reference: Sections 1797.176,
- 200 1797.220, 1797.222, and 1798.170, Health and Safety Code.

### 201 ARTICLE 3. PRE-HOSPITAL STROKE CRITICAL CARE SYSTEM REQUIREMENTS

- 202 § 100270.219. EMS Personnel and Early Recognition
- 203 (a) The local EMS agency shall ensure that pre-hospital stroke assessment and
- 204 <u>treatment training is available for pre-hospital emergency medical care personnel as</u>
- 205 determined by the local EMS agency.as part of accreditation
- 206 (b) The local EMS agency shall require the use of a validated pre-hospital stroke-
- screening algorithm for early recognition and assessment.
- 208 (c) The local EMS agency's protocols for the use of online medical direction shall be
- 209 <u>utilized for suspicious or complex findings.</u>
- 210 (d) The pre-hospital treatment policies for stroke-specific basic life support (BLS),
- 211 advanced life support (ALS), and limited advanced life support (LALS) shall be
- 212 developed according to scope of practice and local accreditation.
- 213 (e) Pre-hospital findings of suspected stroke patients, as defined by the local EMS
- 214 <u>agency, will be communicated to the Stroke Center of Care facility in advance of arrival,</u>
- 215 according to the local EMS agency's Stroke System Plan.
- 216 Note: Authority cited: Sections 1797.92, 1797.103, 1797.107, 1797.176, 1797.189(a)
- 217 (2), 1797.206, 1797.214, and 1798.150, Health and Safety Code. Reference: Sections
- 218 1797.176, 1797.220, 1798.150, and 1798.170, Health and Safety Code.

# 219 ARTICLE 4. HOSPITAL STROKE CARE REQUIREMENTS

- 220 Any stroke center designated by the local EMS agency prior to implementation of these
- 221 <u>regulations may continue to operate. Upon re-designation by the local EMS agency at</u>
- the next regular interval, stroke centers shall be re-evaluated to meet the criteria
- 223 established in these regulations.

# 224 § 100270.220. Comprehensive Stroke Centers

- 225 Hospitals designated as Comprehensive Stroke Centers by the local EMS agency shall
- 226 have the following minimum criteria in addition to the requirements for being Primary
- 227 <u>Stroke Centers explained in this chapter.</u>
- 228 (a) Neuro-endovascular diagnostic and therapeutic procedures available twenty-four
- 229 (24) hours a day, seven (7) days a week.
- 230 (b) Advanced imaging, including but not limited to, computed tomography (CT),
- 231 <u>angiography, magnetic resonance imaging (MRI), and diffusion-weighted magnetic</u>
- resonance imaging, available twenty-four (24) hours a day, seven (7) days a week.
- 233 (c) Intensive care unit (ICU) beds with licensed independent practitioners with the
- 234 expertise and experience to provide neuro-critical care twenty-four (24) hours a day,
- 235 seven (7) days a week.
- 236 (d) Written policies and procedures for comprehensive stroke services that are
- reviewed at least every two (2) years, revised as needed, and implemented.
- 238 (e) <u>Data-driven QI</u>, including collection and monitoring of standardized comprehensive
- 239 stroke center performance measures
- 240 (f) Stroke patient research program
- 241 (g) Satisfy the following staff qualifications:
- 242 (1) <u>a neurosurgical team capable of assessing and treating complex stroke and</u>
- stroke-like syndromes,
- 244 (2) a neuroradiologist with a current Certificate of Added Qualifications in
- Neuroradiology on staff,
- 246 (3) a physician with neuro-interventional angiographic training and skills on staff as
- 247 deemed by the hospital's credentialing process,

248		(4) a physician with current Certificate of Added Qualifications in vascular	
249		neurology on staff.	
250	(4)	a qualified neuroradiologist, board-certified by the American Board of Radiology or	
251		the American Osteopathic Board of Radiology, and	
252	(5)	a qualified vascular neurologist, board-certified by the American Board of	
253		Psychiatry and Neurology or the American Osteopathic Board of Neurology and	
254		Psychiatry.	
255	(h)	In the event that tele-radiology is used, all staffing and staff qualification	
256	requ	irements contained in § 100270.223 shall remain in effect and shall be documented	
257	by th	ne hospital.	
258	(i)	Provide comprehensive rehabilitation services either on-site or by written transfer	
259	<u>agre</u>	ement with another health care facility licensed to provide such services.	
260	(j)	Written transfer agreements with primary stroke centers in region to accept transfer	
261	of pa	atients with complex strokes when clinically warranted.	
262	(k)	Comprehensive Stroke Center shall at a minimum, provide guidance and	
263	cont	inuing medical education to hospitals designated as Primary Stroke Centers with	
264	whic	ch they have transfer agreements.	
265	(I)	Additional requirements may be included at the discretion of the local EMS agency	
266	<u>med</u>	lical director.	
267	Note	e: Authority cited: Sections 1797.103, 1797.107, 1797.176, 1797.204, 1797.220,	
268		8.150, and 1798.172, Health and Safety Code. Reference: Sections 1797.204,	
269		7.220, and 1790.172, Health and Safety Code. Reference. Sections 1797.204,	
203	1731	7.220, and 1797.222, Fleath and Safety Gode.	
270	§ 10	00270.221. Primary Stroke Centers	
271	Hospitals to be designated by the local EMS agency as a Primary Stroke Center shall		
272	meet the following minimum criteria to provide care for stroke patients in the emergency		
273	<u>depa</u>	artment and those patients that are admitted:	
274	(a)	adequate staff, equipment, and training to perform rapid evaluation, triage and	
275	treat	tment for the stroke patient in the emergency department;	
276	(b)	standardized stroke care protocol;	

- 277 (c) twenty-four (24) hours a day, seven (7) days a week stroke diagnosis and
- 278 treatment capacity; and
- 279 (d) <u>a quality improvement system, including data collection;</u>
- 280 (e) continuing education in Stroke care provided for staff physicians, staff nurses, staff
- 281 <u>allied health personnel, and EMS personnel:</u>
- 282 (f) public education on stroke and inliness prevention; and
- 283 (g) any additional requirements included at the discretion of the local EMS agency
- 284 medical director;
- 285 Note: Authority cited: Sections 1797.103, 1797.107, 1797.176, 1797.220, 1798.150,
- 286 1798.167, and 1798.172, Health and Safety Code. Reference: Sections 1797.176,
- 287 1797.220, 1798.150, and 1798.170, Health and Safety Code.

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- 289 § 100270.222. Evaluation of Primary Stroke Centers
- 290 <u>The local EMS agency shall is to ensure evaluation of the Primary Stroke Center occurs</u>
- 291 as part of their Stroke Critical Care System including assessment of the following
- 292 minimal criteria:
- 293 (a) The hospital shall be committed to supporting the Stroke Critical Care System.
- 294 (a) An acute stroke team, available to see in person or via telemedicine telehealth, a
- 295 patient identified as a potential acute stroke patient within 15 minutes following the
- 296 patient's arrival at the hospital's emergency department or within 15 minutes following a
- 297 diagnosis of a patient's potential acute stroke.
- 298 (b) Written policies and procedures for stroke services that are reviewed at least every
- 299 two (2) years, revised more frequently as needed, and implemented. These policies and
- 300 procedures shall include written protocols and standardized orders for emergency care
- 301 of stroke patients.
- 302 (c) <u>Data-driven</u>, continuous quality improvement including collection and monitoring of
- 303 <u>standardized performance measures.</u>
- 304 (d) Neuro-imaging services capability that is available twenty-four (24) hours a day,
- 305 seven (7) days a week, such that imaging shall be performed initiated within twenty-five
- 306 (25) minutes following order entery emergency department arrival. Such studies shall be

- 307 <u>reviewed by a physician with appropriate expertise, such as a board-certified radiologist,</u>
- 308 <u>board-certified neurologist, a board-certified neurosurgeon, or residents who interpret</u>
- 309 <u>such studies as part of their training in an ACGME-approved radiology, neurology, or</u>
- 310 neurosurgery training program within twenty (20) minutes of study completion forty-five
- 311 (45) minutes of emergency department arrival.
- 312 (1) Neuro-imaging services shall, at a minimum, include computerized tomography
- 313 (CT) scanning or magnetic resonance imaging (MRI), as well as interpretation of the
- 314 imaging.
- 315 (2) In the event that tele-radiology is used in image interpretation, all staffing and staff
- 316 <u>qualification requirements contained in this sub-chapter shall remain in effect and shall</u>
- 317 <u>be documented by the hospital.</u>
- 318 (3) For the purpose of this sub-section, a qualified radiologist shall be board certified
- by the American Board of Radiology or the American Osteopathic Board of Radiology.
- 320 (4) For the purpose of this sub-section, a qualified neurologist shall be board certified
- by the American Board of Psychiatry and Neurology or the American Osteopathic
- 322 Board of Neurology and Psychiatry.
- 323 (5) For the purpose of this sub-section, a qualified neurosurgeon shall be board
- 324 <u>certified by the American Board of Neurological Surgery.</u>
- 325 (e) Laboratory services capability that is available twenty-four (24) hours a day, seven
- 326 (7) days a week, such that services may be performed within forty-five (45) minutes
- 327 <u>following order entry emergency department arrival.</u>
- 328 (f) Neurosurgical services that are available, including operating room availability,
- 329 either directly or under agreement with a comprehensive or primary stroke center, within
- 330 two (2) hours following admission of acute stroke patients to the primary stroke center.
- 331 (g) Acute care rehabilitation services.
- 332 (h) Transfer arrangements with one or more higher level of care centers when
- 333 <u>clinically warranted.</u>
- 334 (i) There shall be a physician director of a primary stroke center, who may also serve
- as a physician member of a stroke team, who is board-certified in neurology or
- 336 neurosurgery or other board certified physician with sufficient experience and expertise

- 337 <u>dealing with cerebral vascular disease as determined by the hospital credentials</u>
- 338 committee.
- 339 (j) At a minimum, an acute care stroke team shall consist of:
- 340 (1) <u>a neurologist, neurosurgeon, interventional neuroradiologist, or emergency</u>
- 341 physician who is board certified or board eligible in neurology, neurosurgery,
- 342 <u>endovascular neurosurgical radiology, or other board-certified physician with sufficient</u>
- 343 experience and expertise in managing patients with acute cerebral vascular disease as
- 344 determine by the hospital credentials committee; and
- 345 (2) <u>a registered nurse, physician assistant or nurse practitioner who has demonstrated</u>
- 346 competency, as determined by the physician director described in above, in caring for
- 347 <u>acute stroke patients.</u>
- 348 (k) Local EMS agencies may identify thrombectomy capable primary stroke centers
- and preferentially triage and transport patients to those centers.
- 350 Note: Authority cited: Sections 1797.102, 1797.103, 1797.107, 1797.176, 1797.204
- 351 1797.220, 1797.250, 1797.254, 1798.150, and 1798.172, Health and Safety Code.
- 352 Reference: Sections 1797.104, 1797.176, and 1797.204, 1797.220, 1797.222,
- 353 1798.170, Health and Safety Code.
- 354 § 100270.223. Acute Stroke Ready Hospitals (Satellite Stroke Centers)
- 355 Acute Stroke Ready Hospitals (Satellite Stroke Centers) are able to provide the
- 356 minimum level of care for stroke patients in the emergency department, which are
- paired with one or more hospitals with higher level of services. In these hospitals, the
- 358 necessary emergency department neurological expertise may be provided in person or
- 359 through telemedicine telehealth. The local EMS agency is responsible for evaluation of
- 360 Acute Stroke Ready Hospitals as part of their Stroke Critical Care System, which
- includes assessment of the following structural components:
- 362 (a) An acute stroke team available to see, in person or via telemedicine telehealth, a
- patient identified as a potential acute stroke patient within thirty (30) minutes following
- 364 <u>the patient's arrival at the hospital's emergency department.</u>
- 365 (b) Written policies and procedures for emergency department stroke services that are
- 366 <u>reviewed, revised as needed, and implemented at least every three (3) years.</u>

- 367 (c) Emergency department policies and procedures shall include written protocols and
- 368 <u>standardized orders for emergency care of stroke patients.</u>
- 369 (d) <u>Data-driven</u>, <u>QI including collection and monitoring of standardized performance</u>
- 370 measures.
- 371 (e) Neuro-imaging services capability that is available twenty-four (24) hours a day,
- 372 seven (7) days a week, such that imaging shall be performed and reviewed by physician
- 373 within sixty (60) minutes following order entry emergency department arrival. Such
- 374 <u>studies shall be reviewed by a physician with appropriate expertise, such as a board-</u>
- 375 certified radiologist, board-certified neurologist, a board-certified neurosurgeon, or
- 376 residents who interpret such studies as part of their training in an ACGME-approved
- 377 radiology, neurology, or neurosurgery training program. , within forty-five (45) minutes of
- 378 patient arrival at the emergency department.
- 379 (1) Neuro-imaging services shall, at a minimum, include computerized tomography
- 380 (CT) scanning or magnetic resonance imaging (MRI), as well as interpretation of the
- 381 imaging.
- 382 (2) In the event that tele-radiology is used in image interpretation, all staffing and staff
- 383 <u>qualification requirements contained in this sub-section shall remain in effect and shall</u>
- 384 be documented by the hospital.
- 385 (3) For the purpose of this sub-section, a qualified radiologist shall be board-certified
- by the American Board of Radiology or the American Osteopathic Board of Radiology.
- 387 (4) For the purpose of this sub-section, a qualified neurologist shall be board-certified
- 388 by the American Board of Psychiatry and Neurology or the American Osteopathic Board
- 389 of Neurology and Psychiatry.
- 390 (5) For the purpose of this sub-section, a qualified neurosurgeon shall be board-
- 391 certified by the American Board of Neurological Surgery.
- 392 (f) Laboratory services at a minimum, including blood testing, electrocardiography and
- 393 x-ray services <del>capability</del>, available twenty-four (24) hours a day, seven (7) days a week
- and able to be perform completed and reviewed by physician within sixty (60) minutes
- 395 following order entry emergency department arrival.
- 396 (g) Neurosurgical services that are available, including operating room availability,
- 397 <u>either directly or under agreement with a Primary or Comprehensive Stroke Center,</u>

- 398 within three (3) hours following admission of acute stroke patients to the Satellite Stroke
- 399 Center.
- 400 (h) <u>Transfer arrangements with one or more primary or comprehensive stroke</u>
- 401 center(s) that facilitate transfer of patients with strokes to the stroke center(s) for care
- 402 when clinically warranted.
- 403 (i) There shall be a director of the Satellite Stroke Center, who may also serve as a
- 404 member of a stroke team, who is a physician or advanced practice nurse who maintains
- 405 <u>at least six (6) hours per year of educational time in cerebrovascular disease;</u>
- 406 (j) Acute care stroke team for Satellite Stroke Center at a minimum shall consist of a
- 407 <u>nurse and a physician with training and expertise in acute stroke care.</u>
- 408 (k) Additional requirements may be included at the discretion of the local EMS agency
- 409 medical director.
- 410 Note: Authority cited: Sections 1797.103, 1797.107, 1797.176, 1797.204, 1797.220,
- 411 1798.150, and 1798.172, Health and Safety Code. Reference: Sections 1797.204,
- 412 1797.220, and1797.222, Health and Safety Code.
- § 100270.224. EMS Receiving Hospitals (Non-designated for Stroke Critical Care
- 414 Services)
- Hospitals that are not designated shall do the following at minimum, in cooperation with
- 416 Stroke Receiving Centers and the local EMS agency in their jurisdictions:
- 417 (a) Participate in the local EMS agency's QI system, including data submission as
- 418 determined by the local EMS agency medical director;
- 419 (b) Participate in the inter-facility transfer agreements to ensure access to the Stroke
- 420 Critical Care System for potential stroke patient.
- 421 Note: Authority cited: Sections 1797.88, 1797.103, 1797.107, 1797.176, 1797.220,
- 422 1798.100, 1798.150, and 1798.172, Health and Safety Code. Reference: Sections
- 423 1797.176, 1797.220, and 1798.150, 1798.170, Health and Safety Code.
- 424 ARTICLE 5. DATA MANAGEMENT, QUALITY IMPROVEMENT AND EVALUATION
- 425 § 100270.225. Data Management

- 426 (a) The local EMS agency shall implement a standardized data collection and
- 427 reporting process for Stroke Critical Care Systems.
- 428 (1) The system shall include the collection of both pre-hospital and hospital patient
- 429 care data, as determined by the local EMS agency.
- 430 (2) The pre-hospital stroke patient care elements shall be complaint with the most
- 431 current version of the California EMS Information Systems (CEMSIS) database, the
- 432 National EMS Information System (NEMSIS) and the hospital stroke patient care
- 433 elements shall be compliant with the most current national standards published by the
- 434 <u>U.S. Centers for Disease Control and Prevention, Paul Coverdell National Acute Stroke</u>
- 435 Program Resource Guide.
- 436 The prehospital and hospital stroke patient care elements selected by the local EMS
- 437 agency shall be compliant with the most current version of the California EMS
- 438 Information Systems (CEMSIS) data base, the National EMS Information System
- 439 (NEMSIS) and national standards published by the U.S. Centers for Disease Control
- 440 and Prevention, Paul Coverdell National Acute Stroke Program Resource Guide, dated
- 441 October 24, 2016.
- 442 (3) All hospitals that receive stroke patients shall participate in the local EMS agency
- 443 data collection process in accordance with local EMS agency policies and procedures.
- 444 (4) Stroke data required shall be collected and submitted by the local EMS agency to
- the EMS Authority data management system through data submission on no less than a
- 446 quarterly basis.
- 447 Note: Authority cited: Sections. 1797.102, 1797.103, 1797.107, 1797.176, 1797.204,
- 448 1797.220, 1797.227, 1798.150, and 1798.172. Health and Safety Code. Reference:
- 449 Section 1797.220, 1797.222, 1797.204.
- 450 § 100270.226. Quality Improvement Process
- 451 <u>Each Stroke Critical Care System shall have a quality improvement process to include</u>
- 452 structure, process, and outcome evaluations which focus on improvement efforts to
- 453 identify root causes of problems, intervene to reduce or eliminate these causes, and
- 454 taking steps to correct the process. This process shall include, at a minimum:
- 455 (a) <u>a detailed audit of all stroke-related deaths, major complications, and transfers;</u>

- 456 (b) a multidisciplinary stroke QI Committee including both pre-hospital and hospital
- 457 members;
- 458 (c) participation in the stroke data management system;
- 459 (d) compliance with the California Evidence Code, Section 1157.7 to ensure
- 460 confidentiality, and a disclosure-protected review of selected stroke cases.
- 461 Note: Authority cited: Sections 1797.103, 1797.107, 1797.176, 1797.204, 1797.220, and
- 462 1798.150, Health and Safety Code. Reference: Sections 1797.176, 1797.204,
- 463 1797.220, and 1798.150, Health and Safety Code.
- 464 § 100270.227. Stroke Critical Care System Evaluation
- 465 (a) The local EMS agency is responsible for on-going performance evaluations of the
- 466 <u>local or regional Stroke Critical Care System.</u>
- 467 (b) The local EMS agency shall be responsible for the development of a quality
- improvement process pursuant to Section 100270.226.
- 469 (c) The local EMS agency shall be responsible for ensuring that designated Stroke
- 470 Centers and other hospitals that treat stroke patients participate in the quality
- improvement process contained in Section 100270.226, as well as pre-hospital
- 472 providers involved in the Stroke Critical Care System.
- 473 Note: Authority cited: Sections 1797.102, 1797.103, 1797.107, 1797.176, 1797.204,
- 474 1797.220, 1797.250, 1797.254, 1798.150, and 1798.172. Health and Safety Code.
- 475 Reference: Section 1797.104, 1797.176, 1797.204, 1797.220, 1797.222, 1798.170
- 476 Health and Safety Code.